

UC1 Desktop App Upgrade CANCELLED

Applications Upgrade – UC-One

As previously communicated, Evolve IP continues work on upgrading components of our Cisco UCaaS platforms to the latest software release.

UC-One – October 1st, 2021 ****IMPORTANT: CHANGE****.

The mandatory UC-One Collab Desktop app (versions 22.2.X, 22.7.X or 22.9.10) upgrade has been **CANCELLED**. We are still offering the upgraded app to be installed via self service. You can find the relevant file [here](#). Evolve has developed an improved solution to upgrade the UCaaS platform as it relates to UC-One which does not require the UC-One app to be upgraded, so we have cancelled the mandatory upgrade.

We will be posting this and other announcements regarding the upgrade to our Knowledge Base [here](#) as well as maintenance dates will be posted to <https://status.evolveip.net>, as usual. If you have any questions about this notice or other upgrade related questions please send an email to R24.Upgrade@evolveip.net. Response to questions and/or comments may come directly (not from this email address) or be answered in future notices.