

OSSmosis: Trunk Groups

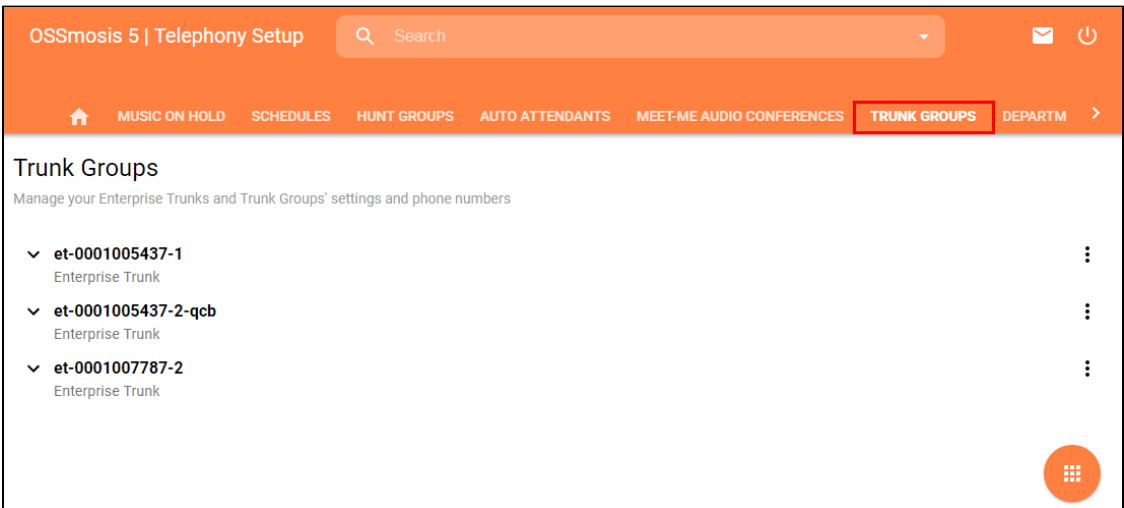
Trunk Groups

The Trunk Groups tab within OSSmosis 5 will be a read-only for admins. Due to the configuration requirements made by our Data Engineering team and what has been setup by your Project Manager, all changes will need to be submitted, via a Support ticket or by reaching out to your Client Technology Advisor (CTA).

This article will provide details on the various views within the Trunk Groups tab and what information you will be able to find.

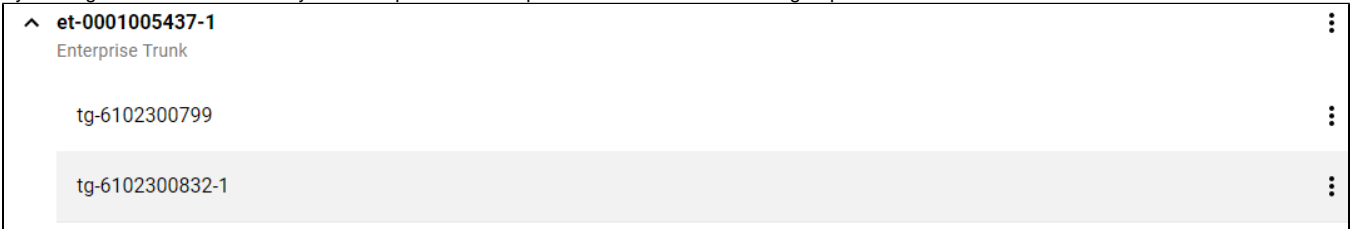
Enterprise Trunk Groups

Upon selecting the Trunk Groups option from the Telephony Setup page, admins will be taken to the following page. If your organization has been setup with Enterprise Trunk Groups, for one reason or another (SIP Trunking, Queue Callback, IVR, etc.) they will be found here.



On this page, you will have a few options to choose from:

By clicking on the down icon  on  you can expand the Enterprise Trunk to show the trunk groups associated with it.



By clicking on the option icon  you will have the option to view the Enterprise Trunk Settings or Users.



Settings

Within the settings option, admins will be able to view the following pieces of information (if applicable):

- Enterprise Trunk ID
- Trunk Group Name
- Department
- Maximum Active Calls
- Maximum Active Incoming Calls
- Maximum Active Outgoing Calls

SETTINGS

Edit tg-6102300799

Edit trunk group settings

Enterprise Trunk

et-0001005437-1

▼

Trunk Group Name

tg-6102300799

13/30

Department

None

▼

≡

Max. Active Calls

5

Max. Active Incoming Calls

Max. Active Outgoing Calls

☐

Enable Authentication

+

Show Advanced Settings

By clicking on the **+ Show Advanced Settings** icon, you can see Pilot User information as well as some additional Identification and Screening settings.

— Hide Advanced Settings

Pilot User

bsimpson@lync-01.eip.local

▼

Pilot User Calling Line Identity Usage Policy

No Calls

▼

Pilot User Change Number Usage Policy

No Calls

▼

OTG/DTG Identity

☐

Include Trunk Identity

☐

Include DTG Identity

☒

Allow Unscreened Calls

☐

Allow Unscreened Emergency Calls


Users

In addition to the Trunk Group settings, admins will also be able to view the users associated with a specific trunk group. Generally, these users do not change within the trunk group, but if they need to be removed, to be redirected to another location, that should be referenced in your request


Manage Users

Add or remove users for enterprise trunk et-0001005437-2-qcb


6102634346

 4346


6102634347

 4347

6102634348

 4348

6102637080

 7080

6102637125