## **BroadWorks Call Center Administrator Training**

## Introduction

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The OSSmosis 5 Administrator Portal allows IT Administrators and call center managers to easily manage and make changes to their BroadWorks Call Center services.

For training on the other sections of OSSmosis, please visit the OSSmosis Administrator Training page.



## **Live Webinar Training**

Please join us on one of our regularly scheduled webinar trainings conducted by an Evolve IP Training Specialist. This public training session will cover a standard agenda for the applicable topic and product(s), while also allowing for Q&A. Our public training sessions are free to attend for all Evolve IP clients.

Follow the link below to register for an upcoming public training session for this topic. From there, choose the scheduled date and time you wish to attend and fill out the registration form. After completing your registration, you will receive an email with the training session details.

CLICK HERE TO REGISTER FOR BROADWORKS CALL CENTER ADMINISTRATOR TRAINING

## **Documentation**

**Broadworks Call Center: OSSmosis Administrator Knowledge Base Page** 

**Return to BroadWorks Call Center Training Page** 

**Return to Training Resources Page** 

Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.