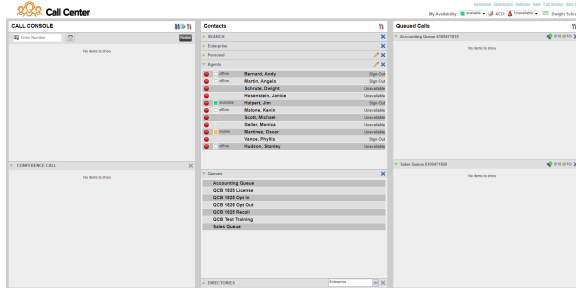


## Description

## Needs of call center supervisors in a virtual, multi-cultural, and hybrid environment



e-Learning training courses can be found in the Evolve IP Client Training Center, our Learning Management System (LMS) designed specifically for our clients and their training needs. Our on-demand training is free for all Evolve IP clients and accessible via the Evolve IP Client Training Center.

Follow the link below to enroll in a specific on-demand training course. You will be prompted to login with your Evolve IP Client Training Center credentials. If you do not have credentials, please ask your administrator to contact [training@evolveip.net](mailto:training@evolveip.net) to register your organization in the LMS.

## BroadWorks Call Center Supervisor Training

## BroadWorks Supervisor - Quick Reference Guide

## BroadWorks Supervisor - User Guide

## BroadWorks Supervisor Reports - Quick Reference Guide

## BroadWorks Supervisor Reports - User Guide

## BroadWorks Supervisor Wallboard - User Guide

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Do you have a training related question? Email us at [training@evolveip.net](mailto:training@evolveip.net)

We will respond within 24 hours on normal business days.