ECS Contact Center Training

Introduction

Evolve Contact Suite is an omnichannel contact center which provides organizations with a sophisticated, cloud-based service that delivers real business value. We provide training resources for all aspects of the ECS contact center, equipping users to maximize the tools provided in this solution.

Below you will find the ECS contact center training resources pages. Select an option below to register for a live webinar training, explore on-demand trainings, or access documentation.

Agents	Supervisors	Reporting	

For training information on BroadWorks Call Center, please visit the BroadWorks Call Center Training page.

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Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.