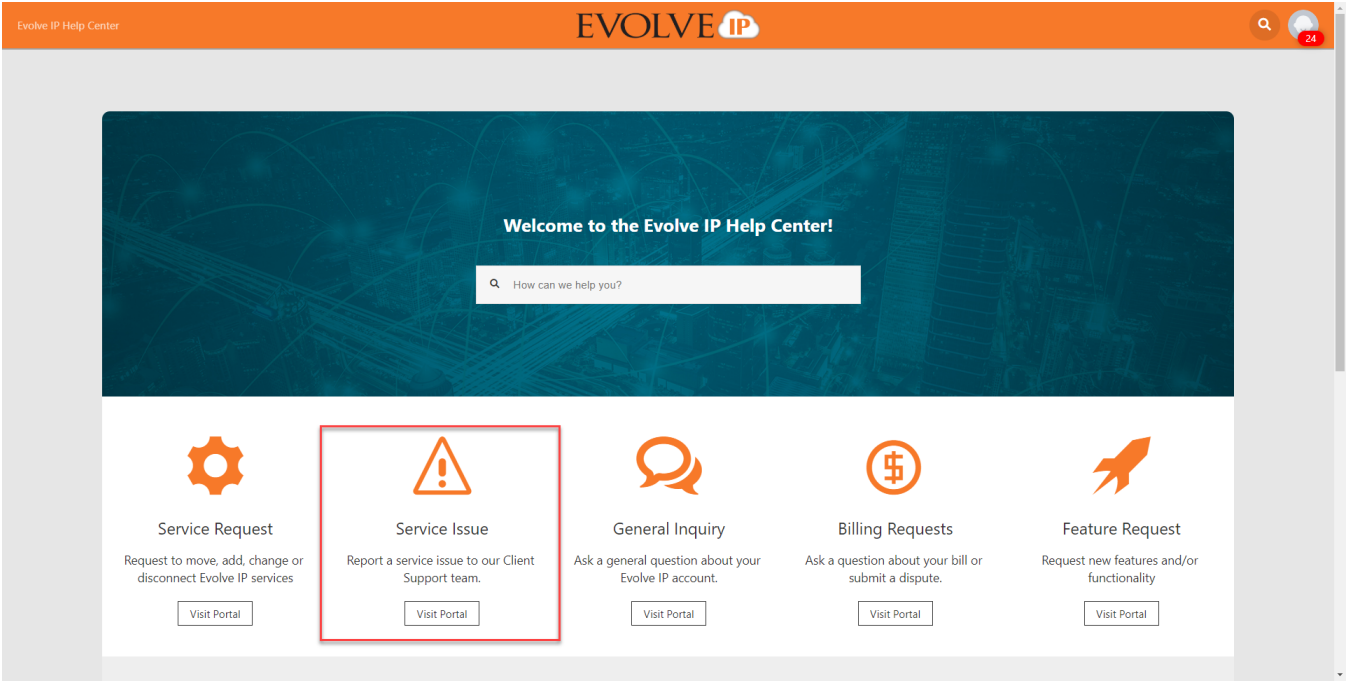
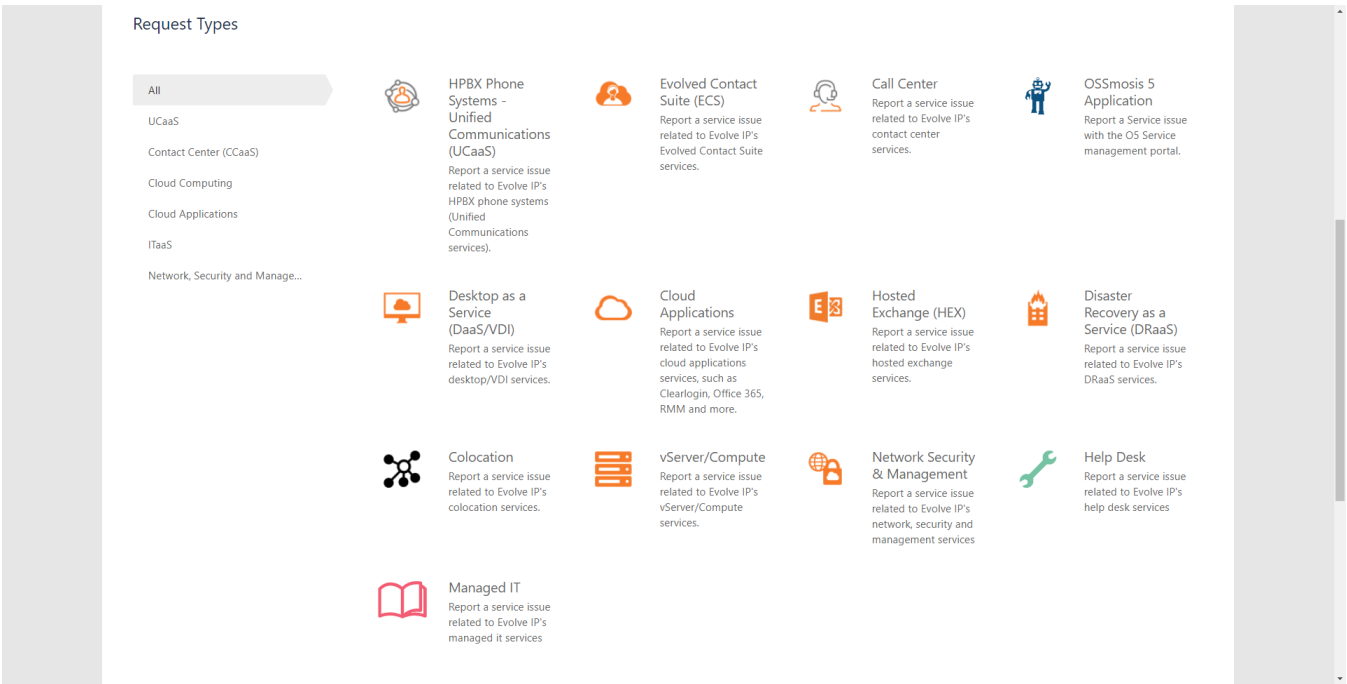


Service Incident

In order to provide you with the best possible service, Evolve IP continues to simplify the way we work with our clients with the introduction of the *Evolve IP Help Center*, your one-stop-shop for submitting requests and making inquiries about Evolve IP products and services. Each week we will be introducing you to a different aspect of the Help Center, and this week our focus is on *Service Incident*.



Service Incident is where you go to report an impairment to your services. Simply click on the Service Incident tile and select the product that is experiencing an issue. Answer the carefully tailored questions per product and our Support Technicians will begin to troubleshoot in no time at all!



If you're unsure which form you should select you can describe your issue in the search box which will populate related articles and MOPs as well as the suggested form.

Evolve IP Help Center > Service Issues

EVOLVE IP

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Status Update
UC1 Mobile iPhone User Status Change Failures- Update View StatusPage

Report a Service Issue

Describe your issue


Request Types

All


UCaaS

Contact Center (CCaaS)


Cloud Computing




HPBX Phone Systems - Unified Communications (UCaaS)
Report a service issue related to Evolve IP's



Evolved Contact Suite (ECS)
Report a service issue related to Evolve IP's Evolved Contact Suite services.



Call Center
Report a service issue related to Evolve IP's contact center services.



OSSmosis 5 Application
Report a Service issue with the OS Service management portal.