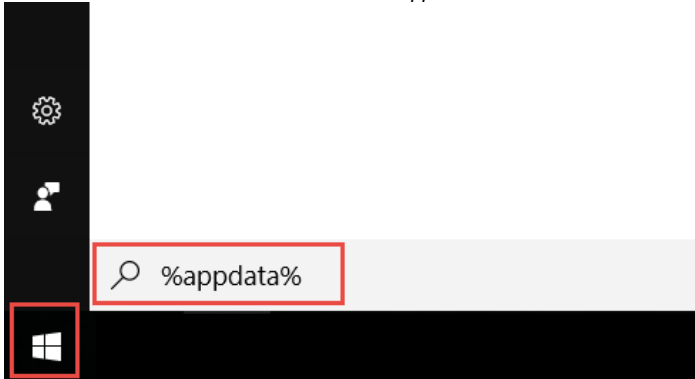


# ECS - How to Re-Install an ECS application

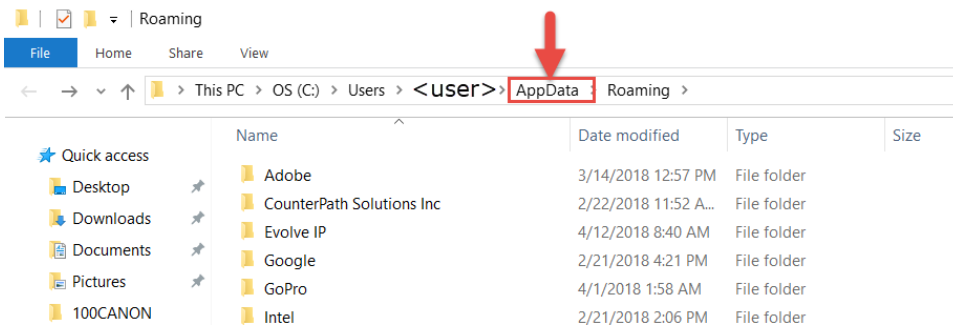
## Step-by-step guide

Note: You must have windows administrative privileges on the machine.

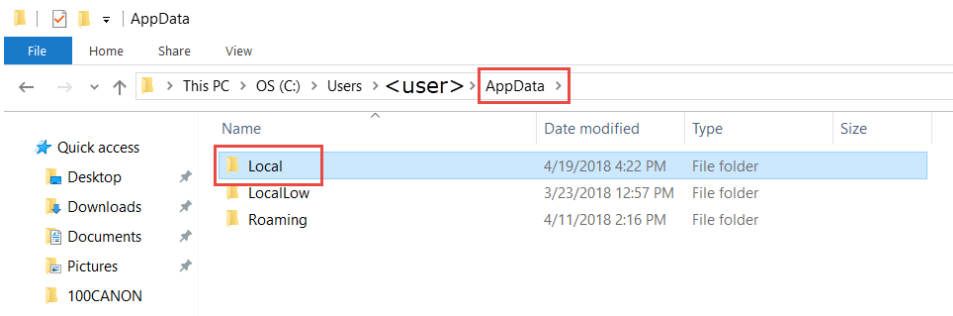
1. Click on Start/Window Icon and search for `%appdata%` and hit enter



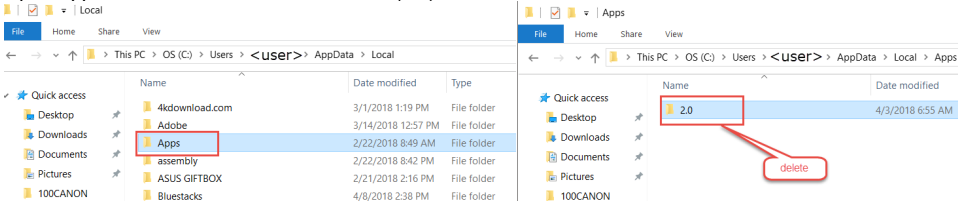
2. Once in the folder, make sure to click on *AppData*



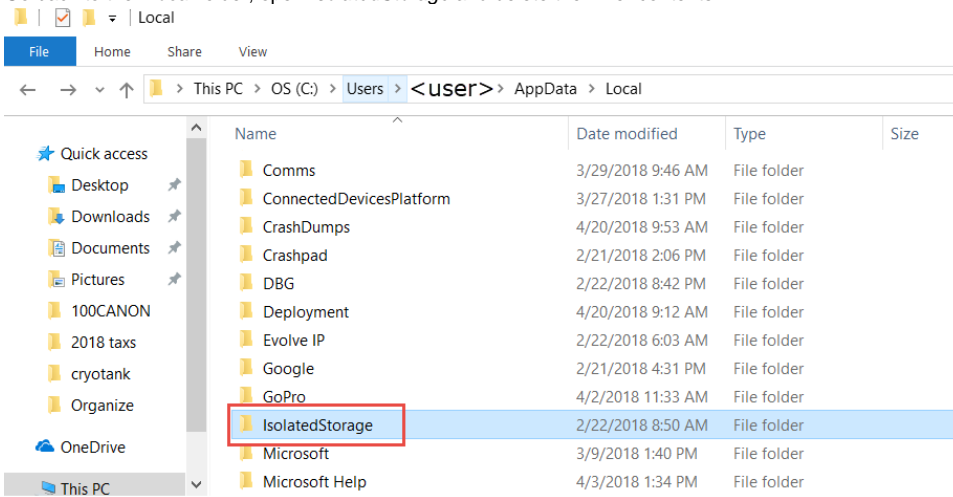
3. Open *Local* folder



4. Open *Apps* folder and delete inner contents (2.0)



5. Go back to the *Local* folder, open *IsolatedStorage* and delete the inner contents.



6. Once both Folder's contents have been deleted, go back to the portal and attempt to log in, this will cause for a fresh re-install.



## Related articles

**Error rendering macro 'contentbylabel'**

parameters should not be empty