CCaaS

CALL CENTER

The Evolved Office: Call Center enables businesses to unify and simplify their call center operations with a hosted200px solution that includes advanced ACD and PBX features, voice and data services, multiple integration and upgrade options, and 24×7 management. Operate your call center without geographical boundaries and the IT hassles of on-going system maintenance. Fully integrated with Evolve IP's Unified Communications and HPBX services, the Evolved Call Center is designed to provide an enterprise-class solution for Call Centers anywhere in the world – with no hardware, software or up-front capital expenditure.

Evolve Contact Suite (ECS) is an omni-channel contact center solution providing organizations with a sophisticated, cloud-based service that delivers real business value. Leverage Evolve IP's cloud architecture to enable business continuity while also unifying multiple locations and remote agents on a single, integrated platform. Deliver a feature rich customer experience and empower contact center leaders with real-time control and deep insight into operations.