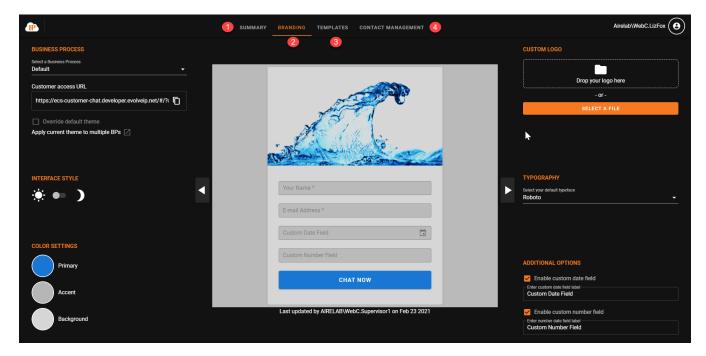
## **Evolve Contact Suite - ECS Admin**

ECS Admin allows Supervisors and Admins the ability to customize their customer facing chat interface and create emails signatures that are unique for each Business Process configured for email.

ECS Admin - Branding

## Overview



- 1. Summary provides a high level overview of your Contact Center setup. Will be available after the ECS 5.3.3 release.
- 2. Branding customize your client facing chat interface. Customization can be applied to all, some or individual Business Processes.
- 3. **Templates** customize the email signature for each Business Process where email has been enabled. Will be available after the ECS 5.3.3 release.
- 4. **Contact Management** manage you Contact Centers contacts and contact lists. Current limitation is the inability to bulk upload net new contacts, but can currently be done on an individual level. Will be available after the ECS 5.3.3 release.