

DaaS 3 - Windows 10 Upgrades

In This Article

- Overview
- Important Feature Upgrade Considerations
- Using Group Policy to Delay Windows 10 Feature Upgrades
- End of Service & Upgrade Targets

Overview

This article provides guidance on upgrading the Windows 10 operating system in an Evolve IP desktop as a service (DaaS) environment.



NOTE

The term "upgrade" is referring to Microsoft's Windows 10 feature updates (semi-annual channel). Feature updates under the semi-annual channel are released twice a year. Microsoft's security and quality updates are released monthly until the Windows 10 version has reached its end of service date. A table with each Win 10 version and its service end date is at the end of this article.

Important Feature Upgrade Considerations

Here are some important items you need to consider before performing a Windows 10 upgrade:

- You should create a new DaaS image, or upgrade an existing DaaS image, and then deploy individual desktops from that new or upgraded image.
- If you upgrade an existing DaaS image, make sure you have enough available disk space to do the upgrade (10 GB - 32 GB will be required depending on the target version).
- If an end-user's desktop requires an upgrade, and it doesn't have enough available disk space to perform the upgrade, Windows will notify the logged in user, and ask them to free up space to perform the upgrade.
- When Microsoft makes a version of Windows 10 "end of service" that version of Windows 10 will stop receiving monthly security & quality updates.
- The Enterprise edition of Windows 10 has a longer service period than the Professional edition.
- The Windows 10 version released in the second half of the year (H2) has a longer service period than the version released in the first half of the year (H1).
- To maximize the amount of time between version upgrades, make sure your Windows 10 desktops are running the Enterprise edition of an H2 version. For example, Windows 10 Enterprise 20H2 currently has the longest end of service date (May 2023).
- You can use group policy to delay a version upgrade for 365 days from the date of the release.



IMPORTANT

Do not upgrade your user's individual DaaS desktops, or allow the individual desktops to upgrade on their own. Your DaaS desktop solution is in a shared, hosted environment, and not only will you see a reduction in performance, but others in the environment will too.

Using Group Policy to Delay Windows 10 Feature Upgrades

The deployment of Windows 10 upgrades (aka feature updates) can be controlled using group policy. Delaying Windows 10 upgrades using group policy, can only be done when you are using Microsoft's update service, [Windows Update for Business](#). You cannot use group policy to delay updates when using a management tool to control the deployment of updates to your desktops.

To configure the Windows 10 feature update settings for all of your DaaS desktops, you will need to open the **Group Policy Management** console to create a new group policy object, or edit an existing group policy object, that's linked to the OU which contains your DaaS computer accounts.

The following group policy setting is required to delay feature updates for Windows 10.

Setting Path	Computer Configuration > Policies > Administrative Templates > Windows Components > Windows Update > Windows Update for business
Setting Name	Select when Preview Builds and Feature Updates are received

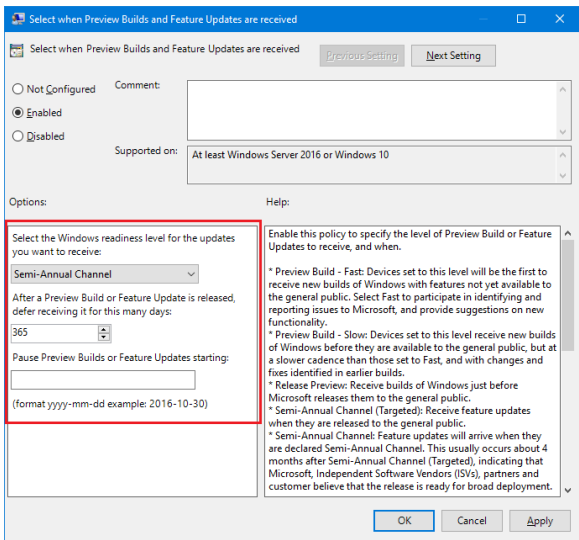
Recommended Values (see below screenshot)	• Enabled • Semi-Annual Channel • 365 day deferral
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When enabling this group policy setting:

- Choose the **Semi-Annual Channel** from the drop-down menu.
- Defer receiving Feature Updates for the max **365** days.
- If needed, to prevent feature updates from being received on their scheduled time, you can temporarily pause them. The pause will remain in effect for 35 days from the start time provided. To resume receiving Feature Updates which are paused, clear the start date field.


IMPORTANT

We strongly recommend selecting **Semi-Annual Channel**, and deferring feature updates for the maximum **365** days.



Microsoft Resources

- [Deploy Updates Using Windows Update for Business](#)
- [Configure Windows Update for Business](#) (includes registry settings)
- [Use Group Policy to Configure Windows Update for Business](#)

End of Service & Upgrade Targets

Here's a matrix that outlines Microsoft's end of service dates, the last month for security & quality updates, and our recommended upgrade target.


IMPORTANT

Windows 10 end of life is October 14, 2025.

Win 10 Version	Edition	End of Service	Last Security Updates	Supported by Evolve IP	Recommended Upgrade Target
1803	Professional	2021-05-11	May 2021	Not Supported	Upgrade to 22H2
	Enterprise	2021-05-11	May 2021	Not Supported	Upgrade to 22H2

1809	Professional	2021-05-11	May 2021	Not Supported	Upgrade to 22H2
	Enterprise	2021-05-11	May 2021	Not Supported	Upgrade to 22H2
1903	Professional	2020-12-08	Dec 2020	Not Supported	Upgrade to 22H2
	Enterprise	2020-12-08	Dec 2020	Not Supported	Upgrade to 22H2
1909	Professional	2021-05-11	May 2021	Not Supported	Upgrade to 22H2
	Enterprise	2022-05-10	May 2022	Not Supported	Upgrade to 22H2
2004	Professional	2021-12-14	Dec 2021	Not Supported	Upgrade to 22H2
	Enterprise	2021-12-14	Dec 2021	Not Supported	Upgrade to 22H2
20H2	Professional	2022-05-10	May 2022	Not Supported	Upgrade to 22H2
	Enterprise	2023-05-09	May 2023	Supported	Upgrade to 22H2
21H1	Professional	2022-12-13	Dec 2022	Not Supported	Upgrade to 22H2
	Enterprise	2022-12-13	Dec 2022	Not Supported	Upgrade to 22H2
21H2	Professional	2023-06-13	Jun 2023	Supported	Upgrade to 22H2
	Enterprise	2024-06-13	Jun 2024	Supported	Upgrade to 22H2
22H1	Professional	2022-12-13	Dec 2022	Not Supported	Upgrade to 22H2
	Enterprise	2022-12-13	Dec 2022	Not Supported	Upgrade to 22H2
22H2	Professional	2024-05-14	May 2024	Supported	
	Enterprise	2025-05-13	May 2025	Supported	



NOTE

If you look closely at the above matrix you'll notice that the fall (H2) releases of Windows 10 Enterprise have a longer service periods. If you make sure your DaaS desktops are running the Enterprise edition of those versions, you have a longer amount of time between required upgrades.

Therefore, we recommend you make sure your DaaS desktops are running a version released in the 2nd half of the year (H2), and are running the Enterprise edition.