- **How many digits will Evolve IP send to the PBX? (0-10, Default is 10)**
- **How many SIP Trunks (call paths) are we providing? (up to 23 per PRI, SIP is not restricted)**
- **What is the signaling with the PBX? (SIP/PRI)**
    - **If PRI, What is the switch type? (4ESS/NI2, NI2 is Default – T1 defaults will be ESF/B8ZS)**
    - **If PRI, will the PBX or the PRI be the clocking source? (PRI is default)**
    - **If PRI, Evolve IP will be the DCE.**
    - **If SIP, what will the PBX send as its user agent (device type)?**
    - **If SIP, does the equipment support the REGISTER method?**
- **Will the PBX be redirecting calls outbound via the trunk?**
    - **If yes, what IP will traffic come from?**
- **What is the physical location (city, State) of the PBX?**
- **Do we need to setup Call Forward Not Reachable? This means that Evolve IP will automatically route calls to another number in the event of PRI failure.**
    - **If yes, where should the calls go during an outage? All calls on a trunk group route to a single number. Individual number routing incurs additional charges.**