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Yealink T46S Quick Reference Guide




1) Placing / Answering a Call

Placing a Call...


Using the **HANDSET**:

- Pick up the handset
- Dial the number and press the **SEND** soft key

Using the **SPEAKERPHONE**:

- With the handset on hook, press 
- Dial the number and press the **SEND** soft key

Using a **HEADSET**:

- With a supported headset connected (wirelessly or RJ9), press  to activate headset mode
- Dial the number and press the **SEND** soft key

Answering a Call...

Using the **HANDSET**:

- Pick up the handset

Using the **SPEAKERPHONE**:

- Press 

Using a **HEADSET**:

- Press 

2) Call Log / History

Press the **HISTORY** soft key or **MORE** -> **MENU** -> **HISTORY** to gain access to the call logs.

Using the left  or right  navigation buttons, select either **ALL CALLS**, **MISSED CALLS**, **PLACED CALLS**, **RECEIVED CALLS** or **FORWARDED CALLS**.

Scroll Up  or Down  to highlight a call.


Press the **SEND** soft key to dial them or press the **OPTION** soft key for additional functions like...

- Viewing additional call detail (**DETAIL**)
- Adding them as a contact (**ADD TO CONTACT**)
- Blocking a caller (**ADD TO BLACKLIST**) or
- Deleting all call logs from the call history (**DELETE ALL**).




Detail
Add to Contact
Add to Blacklist
Delete All

3) Call Handling






1. MUTE

- Press the mute key  to place the active call on MUTE. Once activated, the button itself lights up RED
- When pressed again, the active call is unmuted and the light is no longer red
- This applies for active calls on the handset, speakerphone or headset devices

2. HOLD and RESUME



- Press  or the **HOLD** soft key during an active call to place it on hold
- To resume a call from hold, press  again or select the **RESUME** soft key
- If there are multiple calls on hold, use the navigation buttons to select the call and press  or the **RESUME** soft key

3. REDIAL



- Press  to enter the **PLACED CALLS** list
- Use the navigation buttons  or  to select the desired entry
- Press  or the **SEND** soft key to complete the call
- Tip – You can press  twice to automatically dial the last number dialed without having to navigate your placed calls list

4. TRANSFER

Blind Transfer:


- Press  or the **TRANSFER** soft key during an active call
- Enter the number the call needs to be transferred to
- Press  or the **TRANSFER** soft key

Warm / Consultative Transfer:



- Press  or the **TRANSFER** soft key during an active call
- Enter the number the call needs to be transferred to and press **SEND** soft key
- Press  or the **TRANSFER** soft key after third party answers and you are ready to fully transfer the call

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4) Voicemail

- To access voicemail, press the  button or press MORE -> MENU -> MESSAGE
- Follow the voice prompts to connect to voicemail

5) Call Forwarding

- Press MORE -> MENU
- Use the navigation buttons and after highlighting FEATURES, press 
- In the next menu, highlight CALL CONTROL and use the OK button  to select CALL FORWARD
- Users have the ability to enter an alternative number and apply any of the following rules:
 - (1) Always Forward: All calls made to primary number, will be forwarded to this entered number
 - (2) Busy Forward: When the user called is on the other line, the call will be automatically forwarded to this entered number
 - (3) No Answer Forward: If the caller is unable to take the call, the call can be forwarded by default to this entered number. Determine the number of rings/ time required before this feature is applied

6) Conferencing

- During an active call, press the CONFERENCE soft key. This temporarily places the call on hold
- Enter the extension or full telephone number of the second party and press the SEND soft key
- Once the second party answers, press the CONFERENCE soft key again to merge both calls into one active call
- Press the END CALL to terminate the call for all parties
- Conferencing can be performed with up to 2 additional callers

7) Setting up Speed Dials

Star Codes can be used to set up for single digit "speed dialing" for up to 8 or less speed dial entries:

- Press *74
- Select a number between 2 and 9 on the keypad to configure as a speed dial key
- Enter the extension or 10-digits to be established as the speed dial and then press the pound key "#"
- To dial, press the configured speed dial digit and then the SEND soft key

Star Codes are also used for double digit speed dialing entries as well:

- Press *75
- Select a number between 00 and 99 to configure as a speed dial key.
- Enter the extension or 10-digits to be established as the speed dial and then press the pound key "#"
- To dial, press #, the configured two digit speed dial digits and then the SEND soft key

8) Commonly Used Star Codes

Below are the most commonly used star codes used on the EIP platform:

- *68- Call Park
- *88- Call Park Retrieve
- *99- Clear Voice Message Waiting Indicator
- *97- Directed Call Pickup (while the other phone is ringing press *97 and the extension then #)
- *50- Push to Talk/Intercom (dial the extension then #)
- *75- Speed Dial 100
- *74- Speed Dial 8

For a complete listing of star codes and additional information, please visit our Knowledge Base at:

http://support.evolveip.net/wp-content/uploads/2013/01/Evolve-IP-Handset-Star-Codes_4_20121.pdf

About Evolve IP

The Cloud is no longer about buying individual services. It's now about building a strategy around multiple cloud services and integrating them together to make IT more efficient. Evolve IP delivers customized strategies and integrated services for both cloud computing and communications; solutions that are designed to work together, with your current infrastructure, and with the applications you already use in your business. Disaster Recovery, Contact Center, Unified Communications, Desktops and Infrastructure...Experience Cloud as a Strategy™.