

Evolved Office: UC-One

Firewall Rules & Policies Update

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Foreword

This guide is designed to provide firewall recommendations for settings and port openings. Evolve strives to provide the most ideal settings for the most common firewalls. However, knowing the exact settings for customer firewalls, IT vendors, and ISP carriers is the responsibility of the customer and their contracted IT vendors.

A Cluster

Named Server List for ACLs	Ports	Purpose
voip.evolveip.net	5060/UDP&TCP 8500-8598/UDP 8600-8698/UDP	SIP Audio RTP Video RTP
www.voip.evolveip.net ews1.voip.evolveip.net ews2.voip.evolveip.net	2208/TCP 80/TCP&UDP 443/TCP&UDP	HTTP(S)
a.cloudchat.im ums1.voip.evolveip.net ums2.voip.evolveip.net	5222/TCP 5223/TCP 5281/TCP 1081/TCP 5298/UDP&TCP	Client Chat (RFC 3920) Client Chat over SSL Secure XMPP / BOSH File Transfers XMPP JEP-0174: Link-Local Messaging / XEP-0174: Serverless Messaging
uss-a.voip.evolveip.net uss1.voip.evolveip.net uss2.voip.evolveip.net	8443/TCP	screen share

B Cluster

Named Server List for ACLs	Ports	Purpose
voip-b.evolveip.net west01.voip.evolveip.net east02.voip.evolveip.net	5060/UDP&TCP 8500-8598/UDP 8600-8698/UDP	SIP Audio RTP Video RTP
uc1-xsp.voip.evolveip.net xsp27.voip.evolveip.net xsp28.voip.evolveip.net xsp29.voip.evolveip.net xsp30.voip.evolveip.net xsp37.voip.evolveip.net xsp38.voip.evolveip.net dms-xsp.voip.evolveip.net xsp35.voip.evolveip.net xsp36.voip.evolveip.net	2208/TCP 80/TCP&UDP 443/TCP&UDP	HTTP(S)
b.cloudchat.im ums11.voip.evolveip.net ums12.voip.evolveip.net	5222/TCP 5223/TCP 5281/TCP 1081/TCP 5298/UDP&TCP	Client Chat (RFC 3920) Client Chat over SSL Secure XMPP / BOSH File Transfers XMPP JEP-0174: Link-Local Messaging / XEP-0174: Serverless Messaging
uss-b.voip.evolveip.net uss11.voip.evolveip.net uss12.voip.evolveip.net	8443/TCP	screen share

C Cluster

Named Server List for ACLs	Ports	Purpose
voip-b.evolveip.net west01.voip.evolveip.net east02.voip.evolveip.net	5060/UDP&TCP 8500-8598/UDP 8600-8698/UDP	SIP Audio RTP Video RTP
uc1-xsp.voip.evolveip.net xsp27.voip.evolveip.net xsp28.voip.evolveip.net xsp29.voip.evolveip.net xsp30.voip.evolveip.net xsp37.voip.evolveip.net xsp38.voip.evolveip.net dms-xsp.voip.evolveip.net xsp35.voip.evolveip.net xsp36.voip.evolveip.net	2208/TCP 80/TCP&UDP 443/TCP&UDP	HTTP(S)
c.cloudchat.im ums13.voip.evolveip.net ums14.voip.evolveip.net	5222/TCP 5223/TCP 5281/TCP 1081/TCP 5298/UDP&TCP	Client Chat (RFC 3920) Client Chat over SSL Secure XMPP / BOSH File Transfers XMPP JEP-0174: Link-Local Messaging / XEP-0174: Serverless Messaging
uss-c.voip.evolveip.net uss13.voip.evolveip.net uss14.voip.evolveip.net	8443/TCP	screen share

D Cluster

Named Server List for ACLs	Ports	Purpose
voip-b.evolveip.net west01.voip.evolveip.net east02.voip.evolveip.net	5060/UDP&TCP 8500-8598/UDP 8600-8698/UDP	SIP Audio RTP Video RTP
uc1-xsp.voip.evolveip.net xsp27.voip.evolveip.net xsp28.voip.evolveip.net xsp29.voip.evolveip.net xsp30.voip.evolveip.net xsp37.voip.evolveip.net xsp38.voip.evolveip.net dms-xsp.voip.evolveip.net xsp35.voip.evolveip.net xsp36.voip.evolveip.net	2208/TCP 80/TCP&UDP 443/TCP&UDP	HTTP(S)
d.cloudchat.im ums15.voip.evolveip.net ums16.voip.evolveip.net	5222/TCP 5223/TCP 5281/TCP 1081/TCP 5298/UDP&TCP	Client Chat (RFC 3920) Client Chat over SSL Secure XMPP / BOSH File Transfers XMPP JEP-0174: Link-Local Messaging / XEP-0174: Serverless Messaging
uss-d.voip.evolveip.net uss15.voip.evolveip.net uss16.voip.evolveip.net	8443/TCP	screen share

****NOTE:** Evolve IP offers recommendations, however, the customer is responsible for all security associated with port openings in their firewall and in no way maintains liability for customer firewall settings.

For more information on the UC-One application, including advanced topics, features, use of the application or further troubleshooting, please consult the UC-One User Guide found in the Help menu of the application which will navigate to the Evolve IP Knowledge Base to search UC-One End-User Support.