EVOLVE IP
WORK ANYWHERE™

Evolve Contact Suite

Client Workstation Requirements

Client Workstation Requirements

Hardware requirements

<u>Processor</u>

Application	Minimum	Recommended
Agent	Intel Core i3 (4th Generation) at 3 GHz or higher	Intel Core i3 (5th Generation or later) at 3 GHz or higher
Wallboard	Intel Core i3 (4th Generation) at 3 GHz or higher	Intel Core i3 (5th Generation or later) at 3 GHz or higher
Supervisor	Intel Core i5 (4th Generation) at 3 GHz or higher	Intel Core i5 (7th Generation or later) at 3 GHz or higher
Manager & Setup (for System Administration)	Intel Core i5 (4th Generation) at 3 GHz or higher	Intel Core i7 (7th Generation or later) at 3 GHz or higher

<u>Memory</u>

Application	Minimum	Recommended
Agent	4 GB with at least 1 GB of available memory	8 GB with at least 2 GB of available memory
Wallboard	4 GB with at least 1 GB of available memory	8 GB with at least 2 GB of available memory
Supervisor	4 GB with at least 1 GB of available memory	8 GB with at least 2 GB of available memory
Manager & Setup (for System Administration)	8 GB with at least 2 GB of available memory	16 GB with at least 4 GB of available memory

NOTE: If multiple applications are running on the same workstation, the available memory above is cumulative. For example, if the workstation is running both Supervisor and Wallboard, then 2 GB of available memory is required.

Screen Resolution

Application	Minimum	Recommended
Agent	1024 x 768	1920 x 1080
Supervisor	1920 x 1080	1920 x 1080
Wallboard	1920 x 1080	1920 x 1080
Manager & Setup (for System Administration)	1920 x 1080	2560 x 1440

- At least 1GB of available hard disk space
- Standard sound card & speakers

Software requirements

- Windows 7 or Windows 8.1 or Windows 10 (32 bit/64 bit)
- Supported Web Browsers:
    - Microsoft Internet Explorer 7 or higher
    - Microsoft Edge
    - Firefox with preinstalled Click Once plug-in (FxClickOnce)
    - Chrome with preinstalled Click Once plug-in (Meta4 ClickOnce Launcher)
- Microsoft .NET framework 4.5
- Visual C++ Redistributable for Visual Studio 2015 x86
- Windows Media Player 10 or higher