

Evolved Office: UC-One

Firewall Rules & Policies Update - A Cluster

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Foreword

This guide is designed to provide firewall recommendations for settings and port openings. Evolve strides to provide the most ideal settings for the most common firewalls. However, knowing the exact settings for customer firewalls, IT vendors, and ISP carriers is the responsibility of the customer and their contracted IT vendors.

A Cluster

Named Server List for ACLs	Ports	Purpose
voip.evolveip.net	5060/UDP&TCP 8500-8598/UDP 8600-8698/UDP	SIP Audio RTP Video RTP
www.voip.evolveip.net ews1.voip.evolveip.net ews2.voip.evolveip.net	2208/TCP 80/TCP&UDP 443/TCP&UDP	HTTP(S)
a.cloudchat.im ums1.voip.evolveip.net ums2.voip.evolveip.net	5222/TCP 5223/TCP 5281/TCP 1081/TCP 5298/UDP&TCP	Client Chat (RFC 3920) Client Chat over SSL Secure XMPP / BOSH File Transfers XMPP JEP-0174: Link-Local Messaging / XEP- 0174: Serverless Messaging
uss-a.voip.evolveip.net uss1.voip.evolveip.net uss2.voip.evolveip.net	8443/TCP	screen share

NOTE: Evolve IP offers recommendations, however, the customer is responsible for all security associated with port openings in their firewall and in no way maintains liability for customer firewall settings.

For more information on the UC-One application, including advanced topics, features, use of the application or further troubleshooting, please consult the UC-One User Guide found in the Help menu of the application which will navigate to the Evolve IP Knowledge Base to search UC-One End-User Support.