

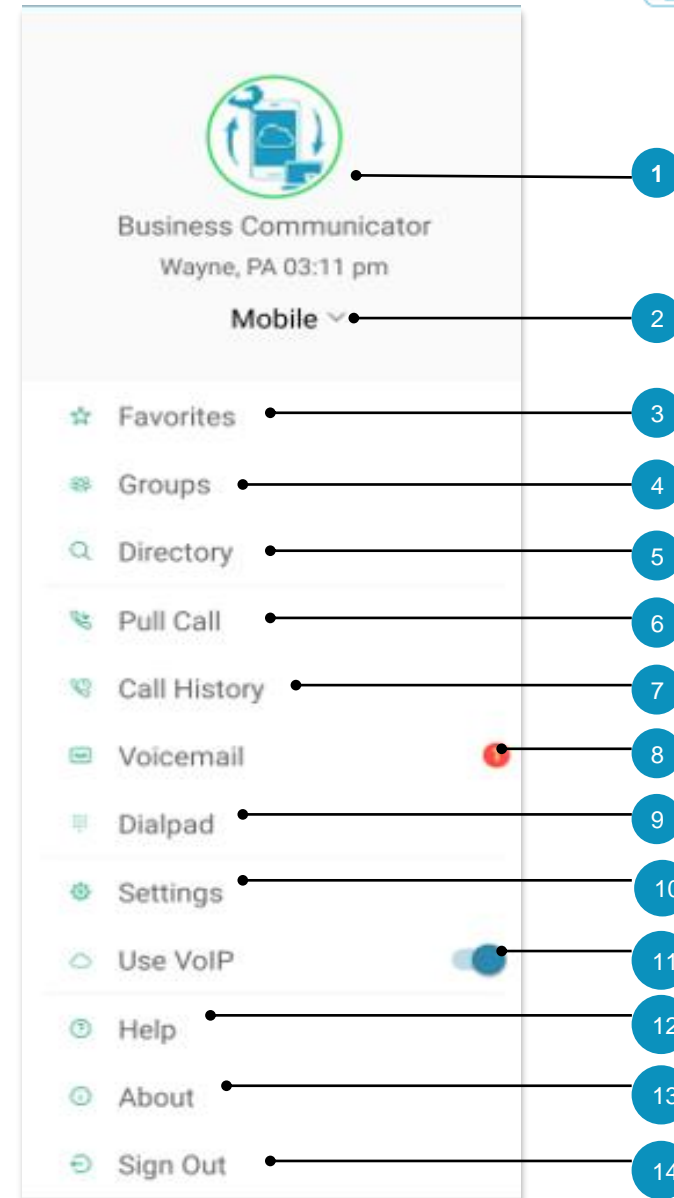
Business Communicator Mobile V23 – Quick Reference Guide (QRG)



**BUSINESS
COMMUNICATOR**

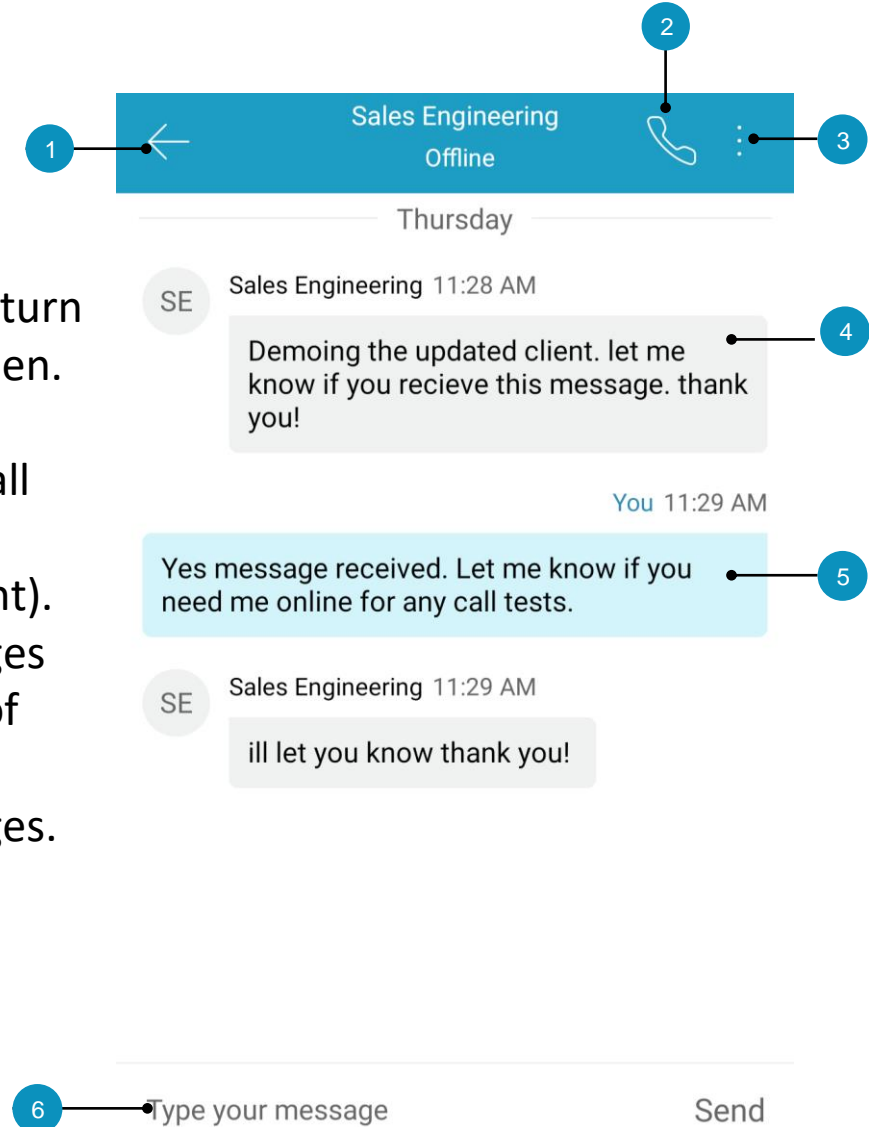
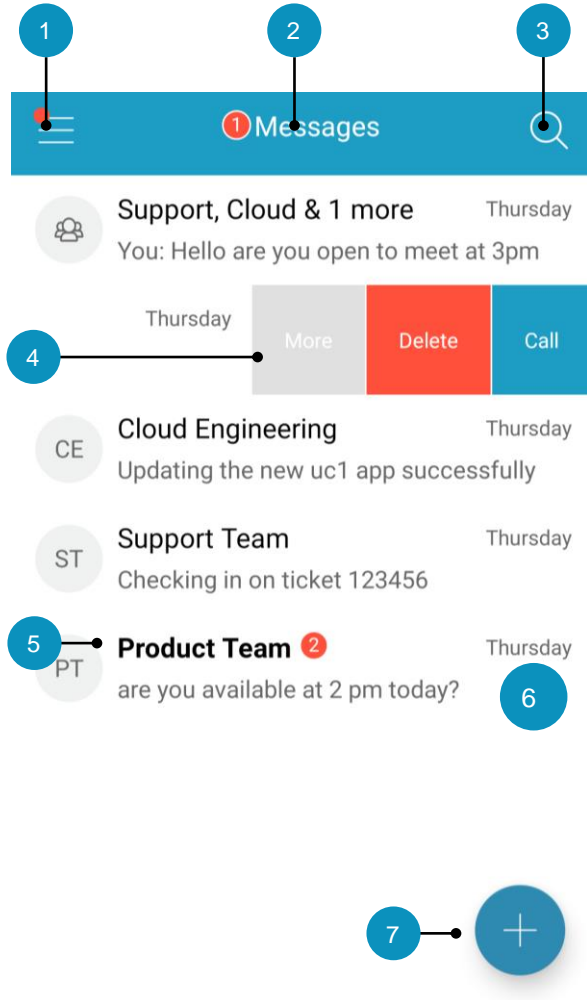
APPLICATION MENU

1. Update picture (on Android only).
2. Activity status (on Mobile)
3. Tap *Favorites* to see your favorite contacts and their status.
4. View your contact Groups and start group messaging.
5. Search in *Directory* or local phone contacts.
6. Select *Pull Call* to pull call from desk phone or UC-One desktop to mobile app
7. View *Call History* to see your call logs for incoming, outgoing, and missed calls.
8. Visual Voicemail
9. Call any number from the Dialpad. Long press on “1” on the numeric pad calls your voice mail.
10. Settings (*Do Not Disturb* is turned on).
11. Use VoIP (toggle ON). Toggle OFF to use Mobile Network.
12. Help (learn how to use the app).
13. About (find more information in *About* for the client version, license, and legal notices).
14. Sign out of the app



MESSAGES

1. Tap to open the Application menu.
2. Unread Messages counter
3. Search Message text.
4. Swipe Options (Call, Profile, More: Mark as Read, Delete).
5. One-to-One Message (unread).
6. Date and time of most recent message.
7. New Message icon



CHAT THREADS

1. Tap back (<) to return to the previous screen.
2. Call.
3. More Options (Call Room, View Profile, View Shared Content).
4. Incoming Messages (tap for date/time of message).
5. Outgoing Messages.
6. Text entry (emoji support).

CONTACT PROFILE

1. Tap back (<) to return to the previous screen.

2. Edit user info

3. Profile picture.

4. Name, Location, Time, and Status.

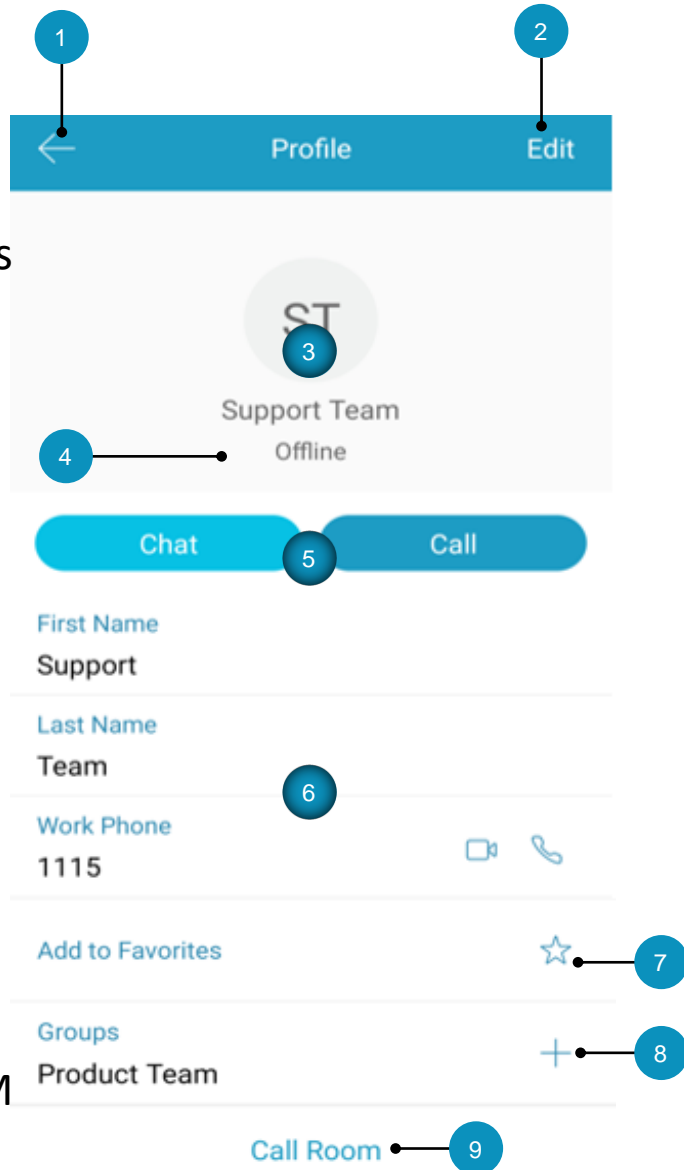
5. Personal Message or Call

6. Profile Details.

7. Set Contact as Favorite.

8. Add to Group.

9. Call user MY ROOM



CALL (Dialpad)

1. Tap Back to return to the previous screen.

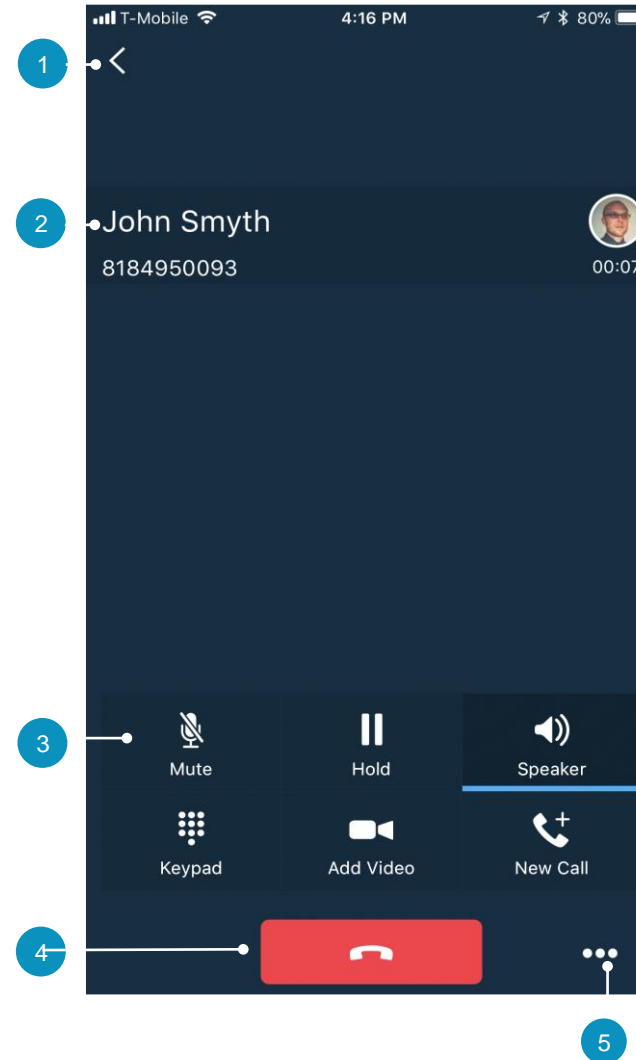
2. Name, number, and photo of called party.

3. Call control actions:

- Mute / unmute
- Hold / resume
- Audio sources: Speaker / Bluetooth / Headset
- Keypad (DTMF entry)
- Video
- New Call

4. Hang up.

5. More: Transfer, Conference, Transfer to mobile.



Call History

1. Tap Close (X) to return to the previous screen.
2. Delete All.
3. Missed Call.
4. Placed Call.
5. Received call.
6. Time / Date of Call.
7. Jump to Profile.

The screenshot shows a 'Call History' screen with a blue header bar containing a close button (X) and a delete all button (trash can). Below the header is a list of call items. Each item consists of a circular icon with initials, a name, a phone number, and a date/time. Numbered callouts point to specific elements: 1 points to the close button, 2 to the delete all button, 3 to a missed call (red checkmark), 4 to a placed call (right arrow), 5 to a received call (left arrow), 6 to the date and time, and 7 to the profile icon.

Icon	Name	Phone Number	Date/Time
ST	Support Team	1115	Today 3:12 PM
ST	Support Team	1115	9/26/19 11:33 AM
CE	Cloud Engineering	1116	9/26/19 11:32 AM
SE	Sales Engineering	1117	9/26/19 11:31 AM
SE	Sales Engineering	1117	9/26/19 11:31 AM
PT	Product Team	1114	9/26/19 11:16 AM

Visual Voice Mail

1. Tap Close (X) to return to the previous screen.
2. New Voicemail with Date, Time, Duration, and Phone Number.
3. Play / Pause.
4. Speaker, Call, Mark as New, Delete.
5. Old Voicemail.



The screenshot shows a 'Voicemail' screen with a blue header bar containing a close button (X) and a red notification badge with the number '1'. Below the header is a list of voicemail items. Each item consists of a circular icon with initials, a name, a date/time, and a duration. Numbered callouts point to specific elements: 1 points to the close button, 2 to a new voicemail (red notification badge), 3 to the play/pause button, 4 to the speaker, call, mark as new, and delete buttons, and 5 to an old voicemail.

Icon	Name	Date/Time	Duration
EIP Support	EIP Support	9/26/19, 11:33 AM	0:06
EIP Cloud Compute	EIP Cloud Compute	9/26/19, 11:32 AM	0:05