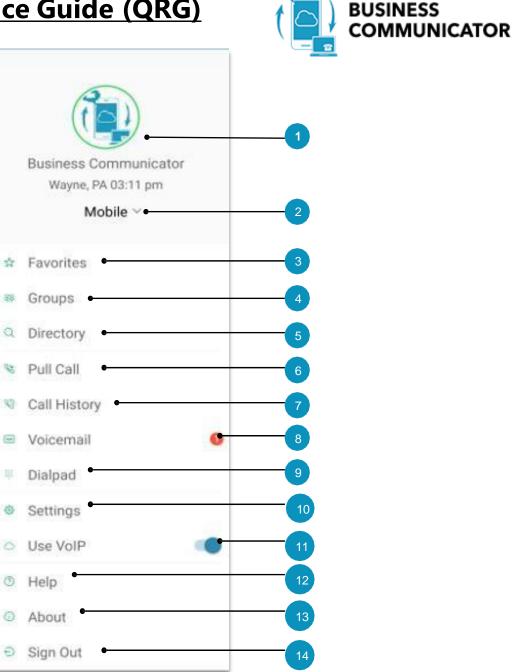
Business Communicator Mobile V23 – Quick Reference Guide (QRG)

APPLICATION MENU

- 1. Update picture (on Android only)
- 2. Activity status (on Mobile)
- 3. Tap *Favorites* to see your favorite contacts and their status
- 4. View your contact Groups and start group messaging
- 5. Search in *Directory* or local phone contacts
- 6. Select *Pull Call* to pull call from desk phone or UC-One desktop to mobile app
- 7. View *Call History* to see your call logs for incoming, outgoing, and missed calls
- 8. Visual Voicemail
- 9. Call any number from the Dialpad. Long press on "1" on the numeric pad calls your voice mail
- 10. Settings (Do Not Disturb is turned on)
- 11. Use VoIP (toggle ON). Toggle OFF to use Mobile Network (must use **Call Back** Option in Settings)
- 12. Help (learn how to use the app)
- 13. About (find more information in *About* for the client version, license, and legal notices)
- 14. Sign out of the app



MESSAGES

1. Tap to open the Application menu.

2. Unread Messages counter

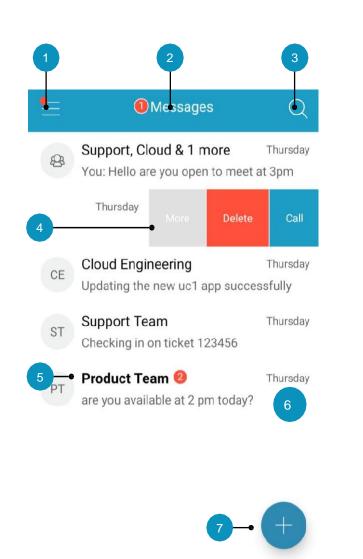
3. Search Message text.

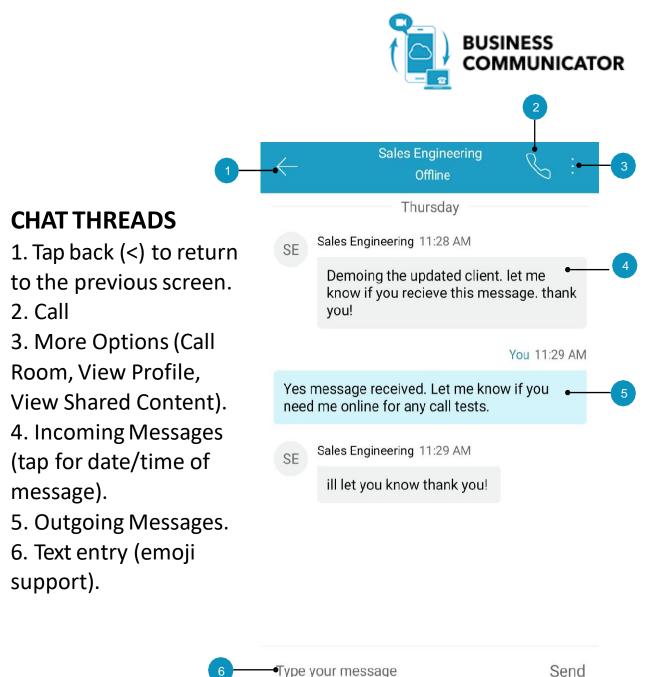
4. Swipe Options (Call, Profile, More: Mark as Read, Delete).

5. One-to-One Message (unread).

6. Date and time of most recent message.

7. New Message icon

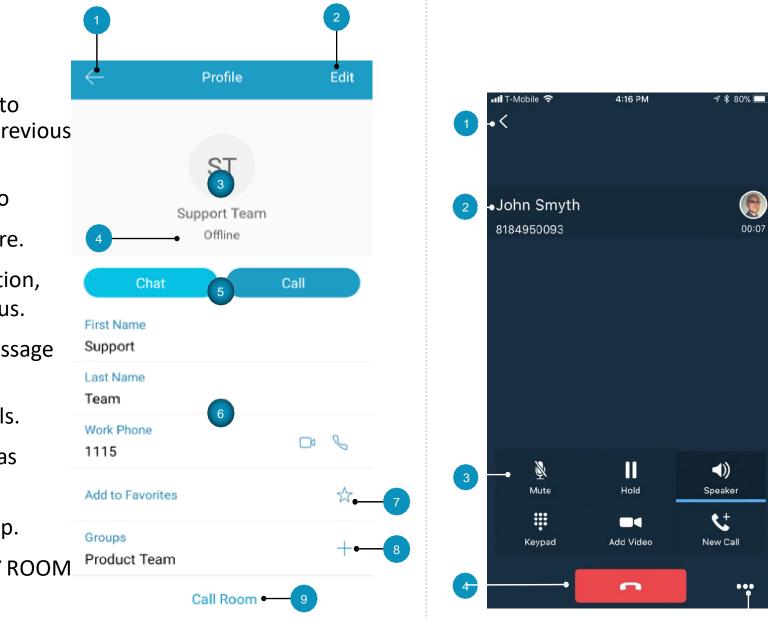




CONTACT PROFILE

1. Tap back (<) to return to the previous screen.

- 2. Edit user info
- 3. Profile picture.
- 4. Name, Location, Time, and Status.
- 5. Personal Message or Call
- 6. Profile Details.
- 7. Set Contact as Favorite.
- 8. Add to Group.
- 9. Call user MY ROOM Pr





CALL (Dialpad)

1. Tap Back to return to the previous screen.

- 2. Name, number, and photo of called party.
- 3. Call control actions:
 - Mute / unmute
 - Hold / resume
 - Audio sources: Speaker / Bluetooth / Headset
 - Keypad (DTMF entry)
 - Video
 - New Call
- 4. Hang up.

5. More: Transfer, Conference, Transfer to mobile.



Call History

1. Tap Close (X) to return to the previous screen.

- 2. Delete All.
- 3. Missed Call.
- 4. Placed Call.
- 5. Received call.
- 6. Time / Date of Call.
- 7. Jump to Profile.

1		2
×	Call History	Ĺ
ST	Support Team ☐ 1115	Today 3:12 PM
ST	Support Team ∠ 1115	9/26/19 11:33 AM
CE	Cloud Engineering ∠ 1116 3	9/26/19 11:32 AM
SE	Sales Engineering	9/26/19 11:31 AM
SE	Sales Engineering ∠ 1117	9/26/19 11:31 AM
PT	Product Team 5 ∠ 1114	9/26/19 11:16 AM

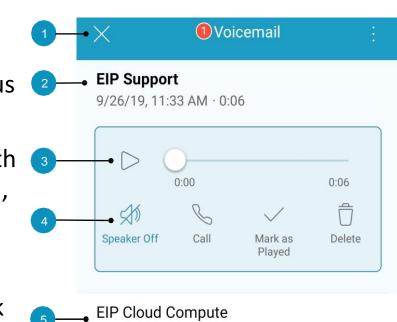
Visual Voice Mail

1. Tap Close (X) to return to the previous screen.

- 2. New Voicemail with Date, Time, Duration, and Phone Number.
- 3. Play / Pause.

4. Speaker, Call, Mark as New, Delete.

5. Old Voicemail.



9/26/19, 11:32 AM · 0:05