

Call Center Incoming Calls Report - Customer Service - Weekly

Start Time: 04/16/2017, 12:00 AM End Time: 04/21/2017, 10:34 AM

Time Zone: (GMT-04:00) (US) Eastern Time

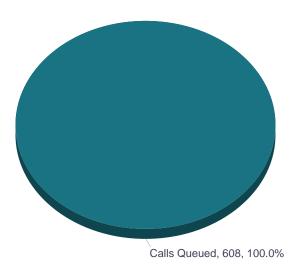
Date Run: 04/21/2017, 10:34 AM

Call Center Name: Customer Service

Call Center Service Id: cc-0001005437-CustomerSupportCC@voip.evolveip.net



Inbound Calls To Call Center



Page 2 of 3



Inbound Calls

Date and Time	Call Center Name	Calls	Received	Calls	Calls	Forced	Night	Holiday
		Received	via	Queued	Overflowed	Forwarding	Service	Service
			Overflow		- Size	Applied	Applied	Applied
04/16/2017, 12:00 AM	Customer Service	608	5	608	0	0	0	0
Report Summary	Customer Service	608	5	608	0	0	0	0