

Call forward to Evolve Teams

This article is intended for: Early Field Trial Clients on Evolve Teams Voice

Overview: Users configured with Evolve Teams Direct Routing and can now call forward their phone numbers from their existing platform to their Teams assigned number.

I. Call Forward Settings (from OSSmosis 5)

Call Forward Always: Automatically forward all your incoming calls to a different phone number

Call Forward Always

Automatically forward all your incoming calls to a different phone number

Enable ⚠ This will override all other forwarding options

Forward to
7172018677

10/161

Play Ring Reminder

II. Call Forward from UC-One V22.2 or Skype Communicator V22.2 application(s)


The image displays two screenshots illustrating the configuration process. The left screenshot shows the UC-One application menu with the following steps: 1. Click 'Calls' in the top menu bar. 2. Select 'Call Forwarding' from the dropdown menu. 3. Click 'Configure' in the sub-menu. 4. In the 'Incoming Calls' configuration window, check the 'Always' option and enter the phone number '610989' in the input field. The right screenshot shows the Skype Communicator 'Calls' application with the 'Your number: (610) 989-...' field highlighted by a red box, and a green arrow pointing from the '610989' input field in the UC-One window to this field.

III. Turn off Voice Mail from existing seat

[OSSmosis: Voicemail](#)

Voicemail

Manage your Voicemail Settings for **Prov Test Wayne 4(6109892799)** [?](#)

- Enable Voice Management 
- Send all calls to voicemail
- Send busy calls to voicemail
- Send unanswered calls to voicemail
- Auto-login to Voice Portal when calling from my phone

When a message arrives

- Send to Voice Portal
- Send to email
- Use Message Waiting Indicator
- Additionally send a notification (without attachment) to

Email Address

0/64