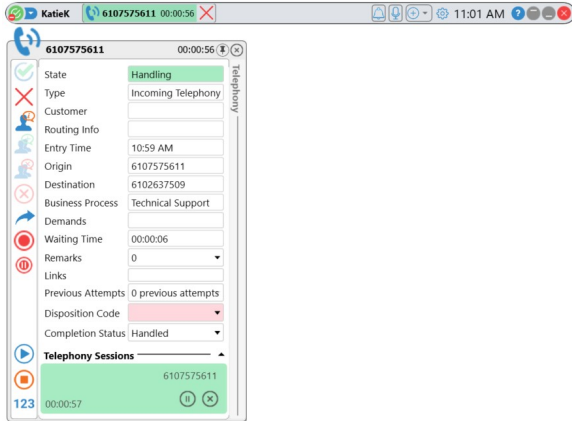


ECS .NET Agent Training

Introduction



The Evolve Contact Suite .NET Agent Client is a desktop application built specifically to meet the needs of contact center agents. It provides agents the features and functionality required to be productive in an omnichannel contact center.



On-Demand Training

e-Learning training courses can be found in the Evolve IP Client Training Center, our Learning Management System (LMS) designed specifically for our clients and their training needs. Our on-demand training is free for all Evolve IP clients and accessible via the Evolve IP Client Training Center.

Follow the link below to enroll in a specific on-demand training course. You will be prompted to login with your Evolve IP Client Training Center credentials. If you do not have credentials, please ask your administrator to contact training@evolveip.net to register your organization in the LMS.

[ECS .NET AGENT TRAINING](#)

Supporting Documentation

[ECS Agent Client - User Guide](#)

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Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.