

How to convert a Polycom VVX-Skype phone to open SIP firmware

Some customers may wish to reuse their existing (bring your own device, or BYOD) handsets with Evolve IP's services. Evolve IP's network utilizes standards-based protocols, including Session Initiation Protocol (SIP) for VoIP, and therefore handsets must use SIP to communicate on our network. Customers wishing to reuse Polycom (Poly) VVX phones running Skype firmware must first convert their phones to standard SIP. Below are steps provided by Poly on how to convert from Skype to open SIP firmware. Once your device is running an open SIP firmware, Evolve IP's configuration servers can be used to maintain firmware and configurations going forward.

We suggest working with Poly support or with your equipment VAR if you have any questions or concerns with this process.

Per Poly, there are several ways to do the conversion:

Via configuration:

```
device.set="1"
device.baseProfile.set="1"
device.baseProfile="Generic"
```

- Refer to: [Device Parameters \(polycom.com\)](http://polycom.com)

Via the phone's local UI:

- Using the 1-4-9 multi key combo
 - [Set the Base Profile with a MKC \(polycom.com\)](http://polycom.com)
 - [Set the Base Profile of VVX Phones to Skype Using MKC During Startup \(polycom.com\)](http://polycom.com)
- From the Settings menu
 - [Change the Base Profile from the Settings Menu \(polycom.com\)](http://polycom.com)

Via the phone web UI:

- Note, web servers on handsets are disabled by default when in Skype for Business base profile
 - [Set the Base Profile Using the Web Configuration Utility \(polycom.com\)](http://polycom.com)