

UC1 Mobile App (for iOS)

UPDATE 10/4/21

REVIEW

Cisco alerted us to an incompatibility with the current UC1 Mobile application, version 23.9.18, and the upcoming iOS version 15.0 that was released by Apple. This was discovered on 9/2 during pre-release beta testing, at which time Cisco worked to create a patch release. The release date of Apple iOS 15 was 9/20/2021.

IMPACT

Per the notice from Cisco, "During the test of UC-One Connect with the latest Beta versions of iOS 15, an intermittent issue preventing the users from login in the client has been identified. The issue is only seen when the software is running on iOS 15 Beta." This is expected to affect all iOS versions of UC1. Android and PC versions are not affected.

WHAT EVOLVE IP HAS DONE

Cisco has released a minor update of the mobile client, version 23.9.24, that addresses this issue. Evolve IP has tested this release thoroughly for fast rollout and we will release this version to the Apple Store on **TUESDAY OCTOBER 5th**.

WHAT YOU SHOULD DO

Please visit the Apple Store after the new version release to update your UC-One Mobile app to version 23.9.24