Data Warehouse - Example Queries

Example queries are intended to provide some insight into the various data sets found in the Evolve IP Data Warehouse. End users may use these queries as a good starting point for reports that are commonly requested. Examples are broken down by data set.

- **Broadsoft Call Detail Records (CDR)**
- **Broadsoft Contact Center (CC)**
- **Evolve Contact Center (ECS)**
- **SMS Messaging (SMS)**