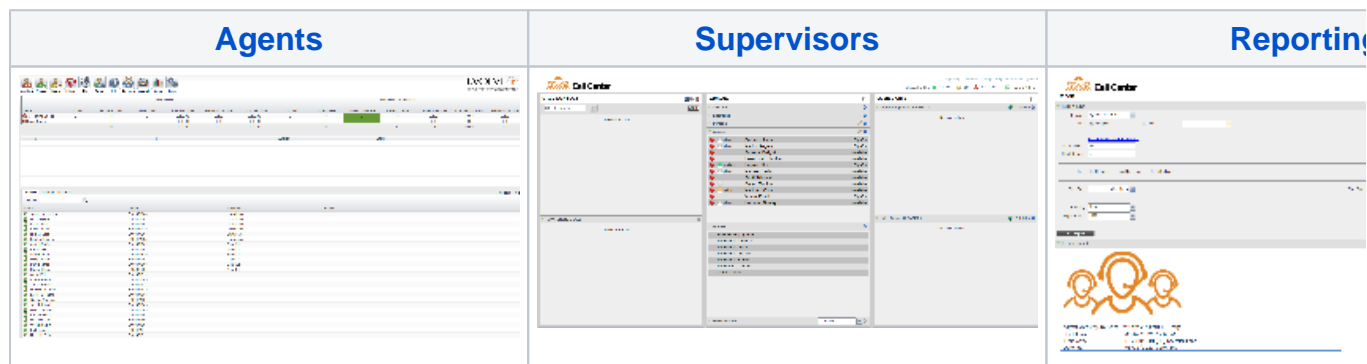# BroadWorks Call Center Training

Introduction

BroadWorks Call Center enables businesses to unify and simplify their Call Center operations through useful call handling tools, reporting, and administration. We provide training resources for all aspects of the BroadWorks Call Center, equipping users to maximize the tools provided in this solution.

Below you will find the BroadWorks Call Center training resources pages. Select an option below to register for a live webinar training, explore on-demand trainings, or access documentation.

Agents	Supervisors	Reporting

For training information on Evolve Contact Suite (ECS), please visit the ECS Call Center Training page.

Return to Training Resources Page

Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.