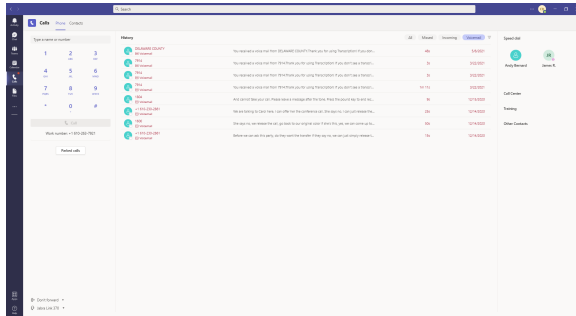


Microsoft Teams Training

Introduction

Microsoft Teams is an application that allows you to collaborate with audio, video, screen sharing, chat and more. With Microsoft Teams Direct Routing, your Teams application is your soft phone providing you with call handling features such as making and receiving calls, transferring, conferencing, hold, and park.



Live Webinar Training

Please join us on one of our regularly scheduled webinar trainings conducted by an Evolve IP Training Specialist. This public training session will cover a standard agenda for the applicable topic and product(s), while also allowing for Q&A. Our public training sessions are free to attend for all Evolve IP clients.

Follow the link below to register for an upcoming public training session for this topic. From there, choose the scheduled date and time you wish to attend and fill out the registration form. After completing your registration, you will receive an email with the training session details.

[CLICK HERE TO REGISTER FOR TEAMS CALL HANDLING TRAINING](#)

On-Demand Training

e-Learning training courses can be found in the Evolve IP Client Training Center, our Learning Management System (LMS) designed specifically for our clients and their training needs. Our on-demand training is free for all Evolve IP clients and accessible via the Evolve IP Client Training Center.

Follow the link below to enroll in a specific on-demand training course. You will be prompted to login with your Evolve IP Client Training Center credentials. If you do not have credentials, please ask your administrator to contact training@evolveip.net to register your organization in the LMS.

[Microsoft Teams Desktop Application - Call Handling Training](#)

[Microsoft Teams Desktop Application - Call Handling for Receptionists Training](#)

[Microsoft Teams Desktop Application - Meetings Training](#)

[Microsoft Teams Mobile Application Training](#)

Documentation

[Microsoft Teams Calling - Quick Reference Guide](#)

[Handling Call Queue Calls in Teams - Quick Reference Guide](#)

Microsoft Documentation

Microsoft Teams help & learning

[Return to Training Resources Page](#)

Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.