

Broadsoft Feature Access Codes / Star Codes

The following 'star codes' can be used on any of the phones directly on the Evolve IP platform as shortcuts to enable specific BroadSoft features.

Currently testing all with webex

Anonymous Call Rejection Activation	*77
Anonymous Call Rejection Deactivation	*87
Anonymous Call Rejection Interrogation	*52*
Automatic Callback Deactivation	#8
Automatic Callback Menu Access	#9
BroadWorks Anywhere E.164 Dialing	*14
Call Bridge	*15
Call Forwarding Always Activation	*72
Call Forwarding Always Deactivation	*73
Call Forwarding Always Interrogation	*21*
Call Forwarding Always To Voice Mail Activation	*21
Call Forwarding Always To Voice Mail Deactivation	#21
Call Forwarding Busy Activation	*90
Call Forwarding Busy Deactivation	*91
Call Forwarding Busy Interrogation	*67*
Call Forwarding Busy To Voice Mail Activation	*40
Call Forwarding Busy To Voice Mail Deactivation	#40
Call Forwarding No Answer Activation	*92
Call Forwarding No Answer Deactivation	*93
Call Forwarding No Answer Interrogation	*61*
Call Forwarding No Answer To Voice Mail Activation	*41
Call Forwarding No Answer To Voice Mail Deactivation	#41
Call Forwarding Not Reachable Activation	*94
Call Forwarding Not Reachable Deactivation	*95
Call Forwarding Not Reachable Interrogation	*63*
Call Forwarding Selective Activation	#76
Call Forwarding Selective Deactivation	#77
Calling Line ID Delivery Blocking Interrogation	*54*
Calling Line ID Delivery Blocking per Call	*67
Calling Line ID Delivery Blocking Persistent Activation	*31
Calling Line ID Delivery Blocking Persistent Deactivation	*32
Calling Line ID Delivery per Call	*65
Call Park	*68
Call Park Retrieve	*88
Call Pickup	*98

Call Recording - Pause	*48
Call Recording - Resume	*49
Call Recording - Start	*44
Call Recording - Stop	*45
Call Retrieve	*11
Call Return	*69
Call Return Number Deletion	#92#
Call Waiting Interrogation	*53*
Call Waiting Persistent Activation	*43
Call Waiting Persistent Deactivation	#43
Cancel Call Waiting	*70
Clear Voice Message Waiting Indicator	*99
Connected Line Identification Restriction Interrogation	*56*
Customer Originated Trace	*57
Directed Call Pickup	*97
Directed Call Pickup with Barge-in	*33
Direct Voice Mail Transfer	*55
Diversion Inhibitor	*80
Do Not Disturb Activation	*78
Do Not Disturb Deactivation	*79
Escalate Call to Supervisor	#83
Flash Call Hold	*22
Forced Forwarding Activation	#72
Forced Forwarding Deactivation	#73
Group Call Park	#58
Hunt Group Busy Activation	#51
Hunt Group Busy Deactivation	#52
Hunt Group Busy Interrogation	#53
Initiate Silent Monitoring	#82
Last Number Redial	*66
Location Control Activation	*12
Location Control Deactivation	*13
Make Outgoing Call as Call Center	#80
Make Personal Outgoing Call	#81
Monitoring Next Call	#84
Music On Hold Per-Call Deactivation	*60
Night Service Activation Manual Override	#70
Night Service Deactivation Manual Override	#71
No Answer Timer	*610
Push Notification Retrieval	#0322
Push to Talk	*50

Selective Call Rejection Interrogation	*51*
Speed Dial 100	*75
Speed Dial 8	*74
Sustained Authorization Code Activation (calls unlocking)	*47
Sustained Authorization Code Deactivation (calls locking)	*37
Voice Mail Retrieval	*86
Voice Portal Access	*62