Broadsoft Feature Access Codes / Star Codes

The following 'star codes' can be used on any of the phones directly on the Evolve IP platform as shortcuts to enable specific BroadSoft features.

Currently testing all with webex

Anonymous Call Rejection Activation	*77
Anonymous Call Rejection Deactivation	*87
Anonymous Call Rejection Interrogation	*52*
Automatic Callback Deactivation	#8
Automatic Callback Menu Access	#9
BroadWorks Anywhere E.164 Dialing	*14
Call Bridge	*15
Call Forwarding Always Activation	*72
Call Forwarding Always Deactivation	*73
Call Forwarding Always Interrogation	*21*
Call Forwarding Always To Voice Mail Activation	*21
Call Forwarding Always To Voice Mail Deactivation	#21
Call Forwarding Busy Activation	*90
Call Forwarding Busy Deactivation	*91
Call Forwarding Busy Interrogation	*67*
Call Forwarding Busy To Voice Mail Activation	*40
Call Forwarding Busy To Voice Mail Deactivation	#40
Call Forwarding No Answer Activation	*92
Call Forwarding No Answer Deactivation	*93
Call Forwarding No Answer Interrogation	*61*
Call Forwarding No Answer To Voice Mail Activation	*41
Call Forwarding No Answer To Voice Mail Deactivation	#41
Call Forwarding Not Reachable Activation	*94
Call Forwarding Not Reachable Deactivation	*95
Call Forwarding Not Reachable Interrogation	*63*
Call Forwarding Selective Activation	#76
Call Forwarding Selective Deactivation	#77
Calling Line ID Delivery Blocking Interrogation	*54*
Calling Line ID Delivery Blocking per Call	*67
Calling Line ID Delivery Blocking Persistent Activation	*31
Calling Line ID Delivery Blocking Persistent Deactivation	*32
Calling Line ID Delivery per Call	*65
Call Park	*68
Call Park Retrieve	*88
Call Pickup	*98

Call Recording - Resume Call Recording - Start Call Recording - Stop Call Retrieve 111 Call Return 69 Call Return Number Deletion #92# Call Waiting Interrogation 53° Call Waiting Persistent Activation 443 Call Waiting Persistent Deactivation 443 Cancel Call Waiting Proceed Message Waiting Indicator Clear Voice Message Waiting Indicator 799 Connected Line Identification Restriction Interrogation 56° Customer Originated Trace 570 Directed Call Pickup 997 Directed Call Pickup 197 Directed Call Pickup 198 Direct Voice Mail Transfer 555 Diversion Inhibitor 198 Do Not Disturb Activation 178 Do Not Disturb Deactivation 779 Escalate Call to Supervisor #83 Flash Call Hold 222 Forced Forwarding Deactivation #72 Forced Forwarding Deactivation #73 Group Call Park Hunt Group Busy Activation #53 Initiate Silent Monitoring #82 Last Number Redial Location Control Deactivation #84 Music On Hold Per-Call Deactivation 860 Night Service Deactivation Manual Override #70 Night Service Deactivation Retrieval #83 Push Notification Retrieval #832	Call Recording - Pause	*48
Call Recording - Stop		
Call Recording - Stop Call Return Call Return *69 Call Return Number Deletion #92# Call Waiting Interrogation *53* Call Waiting Persistent Activation *43 Call Waiting Persistent Deactivation #43 Cancel Call Waiting *70 Clear Voice Message Waiting Indicator Customer Originated Trace *57 Directed Call Pickup Directed Call Pickup with Barge-in Direct Voice Mail Transfer *55 Diversion Inhibitor *80 Do Not Disturb Activation *78 Do Not Disturb Deactivation *79 Escalate Call to Supervisor Flash Call Hold *22 Forced Forwarding Activation #73 Group Call Park #45 Hunt Group Busy Activation #52 Hunt Group Busy Interrogation #53 Initiate Silent Monitoring Last Number Redial Location Control Deactivation *80 Make Outgoing Call as Call Center #80 Make Personal Outgoing Call Make Outgoing Next Call Make On Hold Per-Call Deactivation *60 Night Service Deactivation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval		
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Call Return Number Deletion #92# Call Waiting Interrogation *53* Call Waiting Persistent Activation *43 Call Waiting Persistent Deactivation #43 Cancel Call Waiting *70 Clear Voice Message Waiting Indicator *99 Connected Line Identification Restriction Interrogation *56* Customer Originated Trace *57 Directed Call Pickup With Barge-in *33 Direct Voice Mail Transfer *55 Diversion Inhibitor *80 Do Not Disturb Activation *78 Do Not Disturb Deactivation *79 Escalate Call to Supervisor #83 Flash Call Hold *22 Forced Forwarding Activation #73 Group Call Park #58 Hunt Group Busy Activation #51 Hunt Group Busy Deactivation #52 Hunt Group Busy Interrogation #53 Initiate Silent Monitoring #82 Last Number Redial *66 Location Control Activation *11 Make Outgoing Call as Call Center #80 Make Personal Outgoing Call #81 Monitoring Next Call Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610		
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Clear Voice Message Waiting Indicator Connected Line Identification Restriction Interrogation Customer Originated Trace 57 Directed Call Pickup Directed Call Pickup with Barge-in 33 Direct Voice Mail Transfer 555 Diversion Inhibitor Do Not Disturb Activation Trace Forced Forwarding Deactivation Forced Forwarding Deactivation Forced Forwarding Deactivation #73 Hunt Group Busy Activation #53 Hunt Group Busy Interrogation Hittate Silent Monitoring Last Number Redial Location Control Deactivation #84 Make Personal Outgoing Call Make Personal Outgoing Call Monitoring Next Call Music On Hold Per-Call Deactivation Night Service Deactivation Manual Override #71 Push Notification Retrieval #66 #610 Push Notification Retrieval #656		#43
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Customer Originated Trace		*99
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Direct Voice Mail Transfer	Directed Call Pickup	*97
Diversion Inhibitor *80 Do Not Disturb Activation *78 Do Not Disturb Deactivation *79 Escalate Call to Supervisor #83 Flash Call Hold *22 Forced Forwarding Activation #72 Forced Forwarding Deactivation #73 Group Call Park #58 Hunt Group Busy Activation #51 Hunt Group Busy Interrogation #53 Initiate Silent Monitoring #82 Last Number Redial *66 Location Control Activation *112 Location Control Deactivation *13 Make Outgoing Call as Call Center #80 Make Personal Outgoing Call #81 Monitoring Next Call #84 Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610	Directed Call Pickup with Barge-in	*33
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Do Not Disturb Deactivation *79 Escalate Call to Supervisor #83 Flash Call Hold *22 Forced Forwarding Activation #72 Forced Forwarding Deactivation #73 Group Call Park #58 Hunt Group Busy Activation #51 Hunt Group Busy Deactivation #52 Hunt Group Busy Interrogation #53 Initiate Silent Monitoring #82 Last Number Redial *66 Location Control Activation *12 Location Control Deactivation *13 Make Outgoing Call as Call Center #80 Make Personal Outgoing Call #81 Monitoring Next Call #84 Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Diversion Inhibitor	*80
Escalate Call to Supervisor #83 Flash Call Hold *22 Forced Forwarding Activation #72 Forced Forwarding Deactivation #73 Group Call Park #58 Hunt Group Busy Activation #51 Hunt Group Busy Deactivation #52 Hunt Group Busy Interrogation #53 Initiate Silent Monitoring #82 Last Number Redial *66 Location Control Activation *12 Location Control Deactivation *13 Make Outgoing Call as Call Center #80 Make Personal Outgoing Call #81 Monitoring Next Call #84 Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Do Not Disturb Activation	*78
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Make Personal Outgoing Call #81 Monitoring Next Call #84 Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Location Control Deactivation	*13
Monitoring Next Call #84 Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Make Outgoing Call as Call Center	#80
Music On Hold Per-Call Deactivation *60 Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Make Personal Outgoing Call	#81
Night Service Activation Manual Override #70 Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Monitoring Next Call	#84
Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Music On Hold Per-Call Deactivation	*60
Night Service Deactivation Manual Override #71 No Answer Timer *610 Push Notification Retrieval #0322	Night Service Activation Manual Override	#70
No Answer Timer *610 Push Notification Retrieval #0322		#71
Push Notification Retrieval #0322		*610
	Push Notification Retrieval	#0322
	Push to Talk	*50

Selective Call Rejection Interrogation	*51*
Speed Dial 100	*75
Speed Dial 8	*74
Sustained Authorization Code Activation (calls unlocking)	*47
Sustained Authorization Code Deactivation (calls locking)	*37
Voice Mail Retrieval	*86
Voice Portal Access	*62