Call Center - Dashboard and Wallboard

The Call Center Dashboard is a web application that delivers a real-time dashboard view of critical queue statistics and thresholds. The Dashboard allows visibility from a variety of devices from PC-based wallboards to individual PCs, Laptops, Tablets and Smartphones.

With a configurable interface, the Dashboard provides Call Center Managers with multiple display options such as Agent, Queue and Wallboard views.

Related Pages

- Product Demo: Dashboard Wallboard View
- Quick Tip Video: Call Center Dashboard Agent and Queue View
- Quick Tip Video: Call Center Dashboard Wallboard View
- User Guide: Call Center Dashboard