

# Veeam - Backup for Office 365



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## Overview

Veeam Backup for Microsoft Office 365 is a comprehensive solution intended to back up and recover data of your Microsoft Office 365, on-premises Microsoft Exchange and on-premises Microsoft SharePoint organizations, including Microsoft OneDrive for Business and Teams.

The solution allows you to:

- Back up different types of Microsoft Office 365 and on-premises Microsoft objects such as Groups, Sites, Users and Organizations.
- Customize a schedule according to which new backups should be created.
- Review statistical information about backup and restore sessions.
- Use built-in data protection reports.

## Microsoft Teams Items You can Backup

- Chat and Team Channel messages.
  - These messages are stored under the Conversation tab in Teams and include personal messages sent 1-to-1 or to multiple recipients and messages sent to all participants of a Team.
- SharePoint Team site and its subsites
- Files attached to Team and Chat messages (Files tab)
- Wiki page (Wiki tab)
- Team OneNote Notebooks

The Veeam [Help Center](#) maintains an up to date list of items that do not restore. Please be aware of these items as they are limits of the Veeam software.

Some of the items to be aware of include:

- Microsoft Teams messages cannot be restored directly back to Teams.
- Restore of OneNote notebooks from backups of Microsoft SharePoint and Microsoft Teams data for organizations with modern app-only authentication is not supported.

## Limitations

Reference the **Considerations and Limitations** section from [Veeam's Backup for Microsoft Office 365 6.0 User Guide](#) to see a list of objects that can not be restored.

## What's New in Version 6

Veeam Backup for Microsoft 365v6 has added the Self-Service Restore Portal for Microsoft 365 environments, empowering IT administrators to securely delegate restores of emails, files and more from one centralized location. v6 also adds backup copy to Amazon S3 Glacier, Glacier Deep Archive and Azure Archive. Version 6 of Veeam Backup for Microsoft 365 provides:

- Automation and scalability for enterprise organizations and service providers
- Time savings from handling restores and having to build and maintain your own portal
- Enhanced security with multifactor authentication (MFA) access to restore data
- Recovery confidence with a secondary copy of data in low-cost object storage

## Launching the Restore Portal

Portal URL = <https://m365ssr.evolveip.net>

On the welcome page, enter a user account that you use to connect to the Microsoft 365 organization.

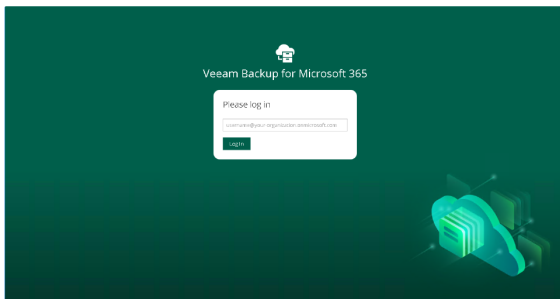
You must provide a user account in one of the following formats: [user@domain.com](#) or [user@domain.onmicrosoft.com](#).

Click Log In.

Restore Portal will redirect you to the Microsoft authentication portal where you will be prompted to enter your Microsoft 365 user account password.

### NOTE

If multi-factor authentication (MFA) is enabled in the Microsoft 365 organization, the Microsoft authentication portal also will prompt the user to verify the user identity using an additional verification method.



## Performing a Restore

Use the link to view Veeam's documentation to perform restores of your data to Exchange, Sharepoint and OneDrive.

[Public Link](#)

## Resources

[Veeam Backup for Office 365 Product Page](#)

Veeam Technical Deployment  
and Configuration Guide (PDF)

	Primary Responsibility	Supporting Technology	Security	Regulatory
<b>Microsoft's Responsibility</b>  <i>Learn more from the <a href="#">Office 365 Trust Center</a></i>	<b>MICROSOFT GLOBAL INFRASTRUCTURE</b>  Uptime of the Microsoft Office 365 Cloud Service	Office 365 Data Replication DC to DC geo-redundancy	Infrastructure-Level  Physical Security Network Security Application Security Data Access Controls	Role as data processor  Data Privacy Retention Policies Privacy certifications Logging, Auditing & Monitoring
	<b>YOUR OFFICE 365 DATA</b>  Access and control of your data residing in Office 365	Recycle Bin  (limited, after how long you recover) (per device type recovery)	Data-Level  Journals Account Protection Relational Security Endpoint Protection Encryption - Transport	Role as data owner  Amount to capture and retain for compliance  Controls from corporate risk and compliance offices
<b>YOUR Responsibility</b>		Office 365 Backup  Store it in a different location	Personal Exchange Outlook SharePoint OneDrive Lync/Skype	
		Full Data Retention  S/MIME encrypted, Back up your data per granular & full file recovery options		

## Veeam Backup for Office 365 Services by Version