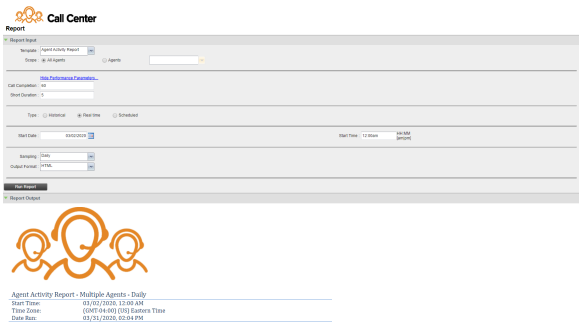
BroadWorks Call Center Reports Training

Introduction

The BroadWorks Call Center Reports tool is launched from the Supervisor application. Supervisors can run historical, real-time, and scheduled reports on their agents and queues.



Documentation

BroadWorks Reports - Quick Reference Guide

BroadWorks Reports - User Guide

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Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.