

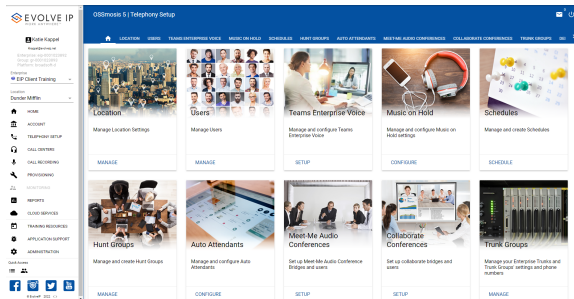
OSSmosis 5 Administrator Portal Training

Introduction



The OSSmosis 5 Administrator Portal allows IT Administrators and other authorized personnel to control your Evolve IP services across your entire organization. Based on your configuration, this may include the ability to manage your users' settings, reset passwords, update your time and holiday schedules, manage your hunt groups and auto attendants, and run reports.

For training information on the Call Centers section of OSSmosis, please visit the [Broad Works Call Center Administrator Training](#) page.



Live Webinar Training

Please join us on one of our regularly scheduled webinar trainings conducted by an Evolve IP Training Specialist. This public training session will cover a standard agenda for the applicable topic and product(s), while also allowing for Q&A. Our public training sessions are free to attend for all Evolve IP clients.

Follow the link below to register for an upcoming public training session for this topic. From there, choose the scheduled date and time you wish to attend and fill out the registration form. After completing your registration, you will receive an email with the training session details.

[CLICK HERE TO REGISTER FOR OSSMOSIS 5 ADMINISTRATOR PORTAL TRAINING](#)

On-Demand Training

e-Learning training courses can be found in the Evolve IP Client Training Center, our Learning Management System (LMS) designed specifically for our clients and their training needs. Our on-demand training is free for all Evolve IP clients and accessible via the Evolve IP Client Training Center.

Follow the link below to enroll in a specific on-demand training course. You will be prompted to login with your Evolve IP Client Training Center credentials. If you do not have credentials, please ask your administrator to contact training@evolveip.net to register your organization in the LMS.

OSSmosis 5 User Management Training

The OSSmosis Personal Portal is a web-based portal that allows end users to modify account settings and features such as Call Forward, Simultaneous Ring, Remote Office and more. Users can also use the OSSmosis Personal Portal to reset their Voice Portal Passcode and update their Application Password.

OSSmosis Personal Portal Training

Documentation

[OSSmosis 5 - User Guide](#)

[Return to Training Resources Page](#)

Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.