

Teams Enterprise Voice - Poly Handsets

Polycom and Microsoft are long-term partners committed to making your meetings work through voice solutions. The high-quality voice, video and video-interop solutions of Polycom work seamlessly with Microsoft Teams and are designed to allow your teams connect simply. The Poly CCX Series helps users get down to work immediately. Personalize yours with the headset that suits your style—or use the traditional handset. It's your choice. Block out the office chaos and focus. Teams will be at their productive best in no time.

Features

All MS Teams enabled Poly devices include:

- Users never miss a word or inflection thanks to [Poly HD Voice](#) with [Poly Acoustic Clarity](#)
- Exclusive [Poly Acoustic Fence](#) eliminates distracting background noise
- Full-duplex speakerphone with world-class echo cancellation keep conversations on track
- Native Microsoft Teams for consistency across all devices and meeting rooms
- Color touch screen puts contacts and meetings one tap away
- Dedicated Microsoft Teams button (CCX 500 and CCX 600)
- Robust provisioning and management tools take the headache out of telephony deployment and support

Table of Contents

- [Features](#)
- [Handsets](#)
- [Peripherals](#)
- [Resources](#)
- [Target Market](#)

NOTE: SIP phones are not compatible with Direct Routing. This is an industry-wide challenge. The Teams-enabled phones need better CPU and RAM to run the Android O/S which is running the Microsoft Teams application on the phone, thus only Teams-Enabled Devices are compatible with our Evolve Teams Enterprise Voice solution.

Handsets

bl o ck e d U RL			
	Poly Elara 60	Poly CCX400	Poly CCX500
	Product Name		
	User Type	Mobile Workforce	Entry Level/Common Area
D o w n l o a d D a s h e e			CCX500 Datasheet

C o l o r L C D	2.8"	5" touch screen	5" touch screen
R e s o l u t i o n	480 x 272	720 x 1280	720 x 1280
E t h e r n e t P o r t	Dual-port Gigabit Ethernet	Dual-port Gigabit Ethernet	Dual-port Gigabit Ethernet
U S B P o r t s		1 (Type A)	2 (Type A, Type C)
H a n d s e t O p t i o n s		Handset Only	Handset or No Handset
B l u e t o o t h		Requires USB dongle	Built in
W i F i		Requires USB dongle	Requires USB dongle

Peripherals

The Poly Unified Communications audio devices are certified for or compatible with Microsoft Teams. Poly provides a connected experience transforming every Microsoft communication into an interaction that is more collaborative, engaging, and accessible from anywhere.

Click [here](#) for a complete list of Teams Headsets & Speakerphones offered by Poly.

Resources

[Poly Headsets for Teams Flyer](#)