

Cisco MPP: Bluetooth

Bluetooth Wireless Headsets is supported on the following Cisco MPP models: 8845 (video upgrade), 8851 (supported, not sold), 8861 (upgrade), 8865 (video upgrade)

For a list of supported third-party headsets, see http://www.cisco.com/c/en/us/products/unified-communications/uc_endpoints_accessories.html.

I. Specify an Audio Device for a Call

You can connect an analog headset, a Bluetooth headset, and a USB headset simultaneously to your phone. However, you can use only one headset at time.

When you connect multiple headsets to the phone, you can choose the audio device to use for a call. Your choice applies when you place or answer a call with a line key or the corresponding softkey.

Procedure

Step 1	Press Applications blocked URL .
Step 2	Select User preferences > Audio preferences > Preferred audio device.
Step 3	Press Select to choose one of the options: <ul style="list-style-type: none">• None—Selects the last used audio device.• Speaker—Selects the speakerphone as the audio device.• Headset—Selects a headset as the audio device. A headset priority order is:<ul style="list-style-type: none">◦ USB (highest)◦ Bluetooth (medium)◦ analog headset (lowest)• Headset—Selects a headset as the audio device.• Bluetooth—Selects Bluetooth as the audio device. The priority order is Bluetooth (highest), USB (medium), and analog headset (lowest).
Step 4	Press Set to save the selection.

II. View the Accessories Associated with Your Phone

You can use the headset jack, Bluetooth, or the USB port to connect external hardware to your phone. The accessory list, by default, contains an analog headset that can be set up to enable wideband

Procedure

Step 1	Press Applications blocked URL .
Step 2	Select one of the following options: <ul style="list-style-type: none">• Status > Accessories• Bluetooth > Devices
Step 3	(Optional) Select an accessory and press Show detail.
Step 4	Press Exit.

A. Turn Bluetooth On or Off

When Bluetooth is active, the Bluetooth icon [blocked URL](#) appears in the phone screen header.

Procedure

Step 1	Press Applications blocked URL .
Step 2	Select Bluetooth.
Step 3	Press On or Off.
Step 4	Select Set.

B. Add a Bluetooth Headset

Procedure

Step 1	Make your Bluetooth headset discoverable.
Step 2	Press Applications blocked URL .
Step 3	Select Bluetooth > Devices
Step 4	Select Scan.
Step 5	Select your headset and press Connect.
Step 6	(Optional) If prompted, enter the PIN for your headset.

C. Disconnect a Bluetooth Headset

You should disconnect your Bluetooth headset before you use it with another device.

Procedure

Step 1	Press Applications blocked URL .
Step 2	Select Bluetooth > Devices.
Step 3	Select a Bluetooth headset.
Step 4	Press Disconnect.

D. Remove a Bluetooth Headset

Remove your Bluetooth headset if you aren't going to use it with your phone again.

Procedure

Step 1	Press Applications blocked URL .
Step 2	Select Bluetooth > Devices.
Step 3	Select a Bluetooth headset and press Delete.