Teams - How To Guides



Evolve IP delivers an enterprise PBX with PSTN dial tone and advanced features, contact center functionalities, project management and 24x7x365 U.S based support integrated with Microsoft Teams. Leveraging two world-class platforms with analyst-acclaimed intellectual property enables us to deploy flexible, purpose-built business collaboration experiences that are designed to meet the unique needs of your business' environment and dramatically improve your associates' productivity.

The following **How To Guides** provide general instructions on common use cases, frequently asked scenarios, and method of procedures that end users encounter in working with the Evolve

Teams Voice solution.

Teams Voice: How to Guides

- Call forward to Evolve Teams
- Call Blocking
- Call Park and Retrieve
- Call Quality Troubleshooting
- Click to Call
- Delegation Settings
- Evolve Business Continuity Settings
- Group Call Pickup
- Handset Management
- Microphone Settings
- Voicemail Management