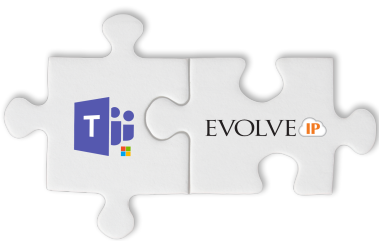


Handset Management

This article is intended for O365 Administrators with access to Microsoft Teams Admin Center



Overview: As an admin, you manage all devices used with Teams in your organization from the Microsoft Teams admin center. You can view and manage the device inventory for your organization and do tasks such as update, restart, and monitor diagnostics for devices. You can also create and assign configuration profiles to a device or groups of devices.

Start by going to the **Microsoft Teams Admin Center** and login with your Office 365 credentials

https://docs.microsoft.com/en-US/microsoftteams/device-management?WT.mc_id=TeamsAdminCenterCSH

Phones
Control and manage IP phones that have been certified for use with Teams. You can create and upload configuration profiles for each type of phone you have, make changes to their settings, and apply software updates. [Learn more](#)

PHONES SUMMARY

26
Phones

17
Need update

12
Offline

Step 1: Select 1 or more devices on the left by selecting the Check Mark or ALL devices

All phones

Edit

Assign configuration

Update

Restart

Remove

2 items selected

Search

✓	Name	Status	Device type	Manufacturer	Model	Teams user
✓	yealink-cp960 80:5e:c0:3e:20:ad	Online	Conference Phone	Yealink	CP960	NA
✓	yealink-vp59 803050b040000868	Online	Desk Phone	Yealink	VP59	John Wessington

Figure 1: Selected 2 devices

Edit Assign configuration

✓	Name
✓	yealink-cp960 80:5e:c0:3e:20:ad
✓	yealink-vp59 803050b040000868
✓	yealink-t55a 3155019041206387
✓	polycom-ccx500 64167f9f4490
✓	yealink-t55a 3155019041206819

Figure 2: Selected ALL devices

Step 2: Select the device, confirm MAKE/MODEL, and check for any available updates

Yealink	T55A	Jason Jafferles	1 Update available	10.254.255.63	Dec 11, 2019, 2:55 PM
Yealink	T58A	Matthew Beckwell	1 Update available	10.9.3.71	Feb 11, 2020, 10:23 AM
Yealink	T55A	Jocelyn Hecht	1 Update available	10.0.0.10	Dec 13, 2019, 9:46 AM

Step 3: Select the Update prompt to: Update the firmware now or 'Schedule Command' option

Update status

yealink-t56a 80:5e:c0:77:31:73

Schedule command ☐ Off

☒ Software component
Firmware

Current version
201904041723

New version
58.15.0.87

Published on
Jan 13, 2020, 7:00 PM

☒ Software component
Teams App

Current version
2019436010

New version
1449/1.0.94.2019043004

Published on
May 1, 2019, 8:00 PM

Update status

yealink-t56a 80:5e:c0:77:31:73

Schedule command ☒ On

Date and time

Timezone

(UTC) Coordinated Universal Time

Select date

Select a date



Select time

23:30

Select **UPDATE** to complete

Update

Close

