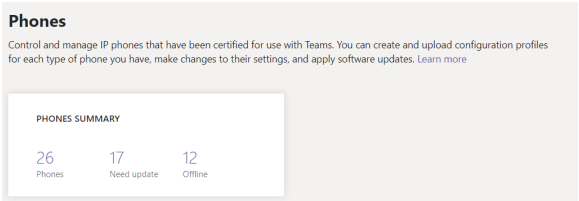
Handset Management

> *This article is intended for O365 Administrators with access to Microsoft Teams Admin Center*

Overview: As an admin, you manage all devices used with Teams in your organization from the Microsoft Teams admin center. You can view and manage the device inventory for your organization and do tasks such as update, restart, and monitor diagnostics for devices. You can also create and assign configuration profiles to a device or groups of devices.

Start by going to the **Microsoft Teams Admin Center** and login with your Office 365 credentials

https://docs.microsoft.com/en-US/microsoftteams/device-management?WT.mc_id=TeamsAdminCenterCSH



Step 1: Select 1 or more devices on the left by selecting the Check Mark or ALL devices

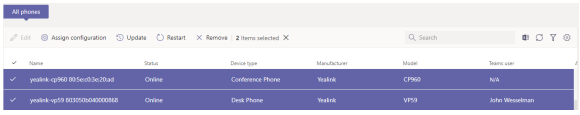


Figure 1: Selected 2 devices

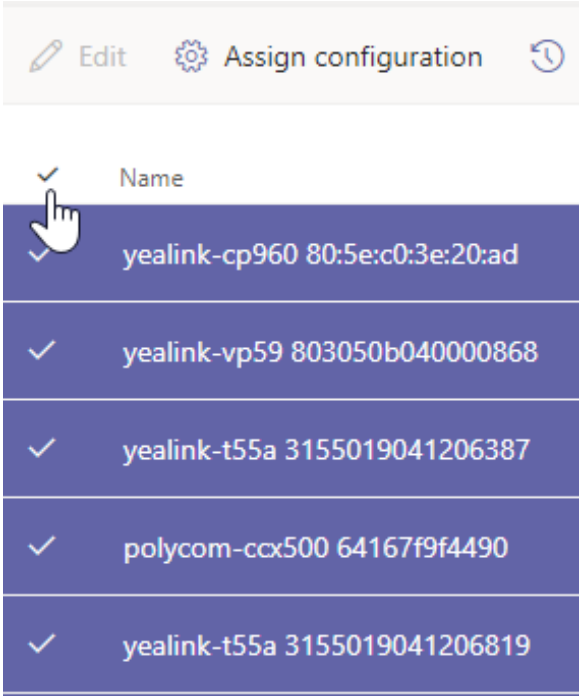
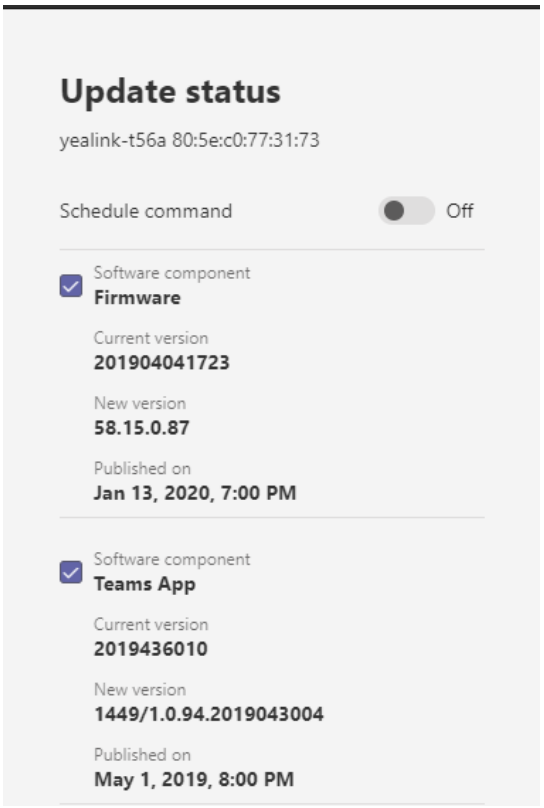


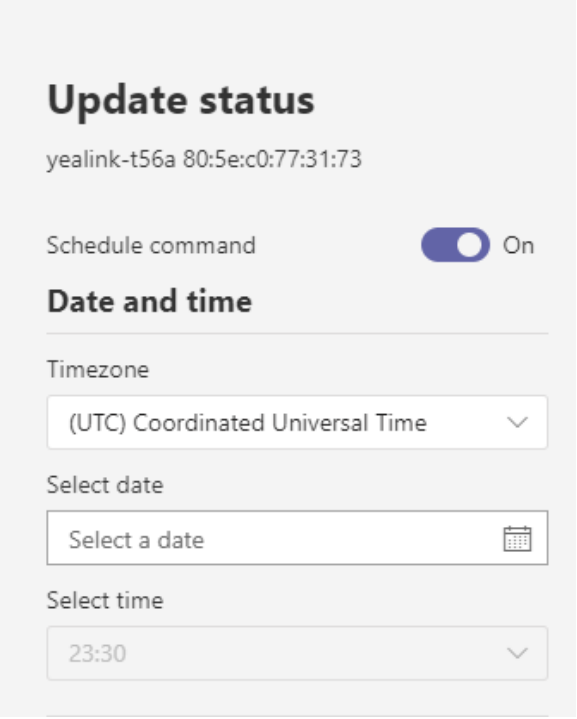
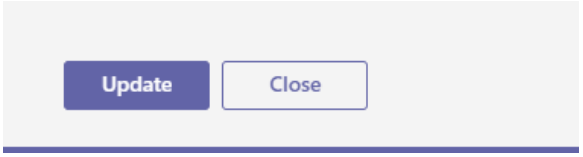
Figure 2: Selected ALL devices

Step 2: Select the device, confirm MAKE/MODEL, and check for any available updates

Yealink	T55A	Jason Jefferies	1 Update available	10.254.255.63	Dec 11, 2019, 2:55 PM
Yealink	T58A	Matthew Beckwell	1 Update available	10.9.3.71	Feb 11, 2020, 10:23 AM
Yealink	T55A	Jocelyn Hechtl	1 Update available	10.0.0.10	Dec 13, 2019, 9:46 AM

Step 3: Select the Update prompt to: Update the firmware now or 'Schedule Command' option





Select UPDATE to complete