




Teams Enterprise Voice - Logitech Room Systems

Features

Logitech Room Solutions for Microsoft Teams include everything you need for video meetings. Available in small, medium, and large configurations, these pre-configured systems include a mini PC, Logitech conferencecam with RightSense™ technologies, PC mount with cable retention, and the Logitech Tap touch controller.

- [Features](#)
- [Room Solutions](#)
- [Specifications](#)
- [Accessories](#)
 - [Mounts](#)
 - [Microphones](#)
- [Resources](#)
- [Support](#)

Room Solutions

blocked URL				
Pricing & Data sheet	Product Name	Small Room Solution for Teams	Medium Room Solution for Teams	
	Datasheet	MeetUp	Rally	
Components	Conference Camera	Logitech MeetUp	Logitech Rally (1 speaker, 1 mic pod)	
	Logitech Tap Touch Controller	✓	✓	
	Logitech Strong USB 10m	✓	✓	
	PC Mount	✓	✓	
	Microsoft-Approved Mini PC	✓	✓	
	Windows 10 IoT Enterprise	✓	✓	
	Rally Mounting Kit		✓	
	Rally Mic Pod Hub			

Specifications

Tap Touch Controller	Screen Size	10.1" diagonal touch screen with 14° display angle	10.1" diagonal touch screen with 14° display angle	10.1" diagonal touch screen with 14° display angle
	Resolution	1280 x 800	1280 x 800	1280 x 800
	Mounting Brackets	Table, Wall, Riser available (see below)	Table, Wall, Riser available (see below)	Table, Wall, Riser available (see below)

Camera Features	Zoom	5x HD zoom	15x HD Zoom	15x HD Zoom
	Resolution/Frame Rate	4K / 30 fps w/ customer-supplied USB 3.0 cable	4K, 1440p, 1080p, 900p, 720p, and SD at 30fps 1080p, 720p at 30 fps and 60 fps	4K, 1440p, 1080p, 900p, 720p, and SD at 30fps 1080p, 720p at 30 fps and 60 fps
	Field of View (diagonal)	120°	90°	90°
	Pan/Tilt range	Motorized pan (+/- 25°) and tilt (+/- 15°)	Pan: ±90° Tilt: +50° / -90°	Pan: ±90° Tilt: +50° / -90°
Mini-PC Packages	CPU	Intel® 8th-gen Core™ i5	Intel® 8th-gen Core™ i5	Intel® 8th-gen Core™ i5
	Memory	8GB RAM	8GB RAM	8GB RAM
	Storage	240GB SSD	240GB SSD	240GB SSD

Accessories

Mounts

	blocked URL	blocked URL	blocked URL	blocked URL
Product Name	PC Mount	Table Mount	Riser Mount	Wall Mount

Microphones

	blocked URL	blocked URL	blocked URL
Product Name	Expansion Mic for MeetUp	Rally Mic Pod	Rally Mic Pod Hub

Resources

- [Logitech Room Installation Guide](#)
- [Quick Start Guide](#)
- [Configuration Guide](#)
- [Room Solutions Datasheet](#)

Support

If admins need assistance with initial configuration and integration with your Microsoft infrastructure, [Logitech JumpStart](#) service provides 90 days of access to additional resources and deployment experts with full system expertise.*

- If any issues arise **WITHIN the first 90 days** of equipment purchase, it is recommended to submit a request to the Logitech JumpStart team to strictly address any issues or concerns with the Logitech ROOM (Small, Medium, Large) equipment.

[Jumpstart Service Requests](#)

- If issues arise **AFTER 90 days** of equipment purchase it is recommended to reach out to Logitech Support (support@b2b.logitech.com) and work with their support team to address any issues or concerns with the equipment, etc.

[Jumpstart FAQ's](#)

Troubleshooting Use Case

"The Logitech MS Teams TAP unit (Mid-Size Room) has been refreshing the UI every few minutes. The resolution keeps resizing, and it will not allow the start of video conference calls nor the ability to screen shared"

- Logitech advised updating NUC Bios, chipset, graphics, and HDMI Firmware
- Logitech advised setting Tap resolution to 1280 X 800 and run Windows Updates
- Logitech advised there is a possibility to re-image the system: [Microsoft Teams Room NUC Recovery Media Instructions](#)
 - We hope to be able to pinpoint if it is the NUC or the Tap issue so we can get you the right replacement.
 - There is a possibility to re-image the system and most of the time, this will resolve most of the issues related to OS.
 - The benefits to re-image the system are having a backup of your room system as well as saving time to wait for the return of the replacement.
 - The recovery process will take an hour +/- of your time.
- **Resolution:** After all troubleshooting was complete, Logitech JumpStart team provided a NUC hardware replacement which corrected this issue,