

OSSMosis: Blocked Numbers

As a group administrator in the [OSSmosis Portal](#) you have the ability to add and manage call blocking, also known as call block, call screening, or call rejection. This service allows an administrator to block incoming calls for their location or entire enterprise from specific telephone numbers.

OSSmosis 5 Instructions:

Step 1: Go to [OSSmosis Portal](#) and select Telephony Setup

Step 2: Select Manage Location

Step 3: Select ACTIONS (icon)

Step 4: Select Blocked Numbers (icon)

Step 5: Add/Manage Blocked Numbers (*additional instructions noted below*)

Enterprise: eip-0001023980
Group: gr-0001023983
Platform: broadsoft-f

Enterprise

Evolve MS Teams

Location

CustOps MS Teams



HOME



ACCOUNT



TELEPHONY SETUP



CALL CENTERS



CALL RECORDING



PROVISIONING



MONITORING

OSSmosis 5 | Telephony Setup



LOCATION

USERS

MUSIC ON HOLD

SCHEDULES



Location

Manage Location Settings

MANAGE

2



Users

Manage Users for your Enterprise

MANAGE

Anywhere Settings



Emergency Notifications



Blocked Numbers



Save



Reset



3

Actions



4

Blocked Numbers

Blocked numbers for **Product Development MS Teams**

5



Search Blocked Numbers

→ ADD ←

Selected number: 17874098321



ALL



ALL



ALL



ALL



☒ Close after saving

CANCEL

SAVE

Manage Blocked Numbers

1. Add a new blocked number by entering the full **DID/phone number with area code**
2. Select **Apply to All Locations**
3. Press **SAVE** and Return to Blocked Numbers dialog screen

Add new blocked number



Digit String



9876543210



Apply to all Locations



Return to blocked numbers dialog





CANCEL

SAVE

Manage the "Blocked number" in a Group/Location:

- 1) Block for Department(s): Apply this block number rule to departments within that location/group
- 2) Unblock for Department(s): Unblock a number from one or more departments
- 3) Remove Blocked number(s): Remove a blocked number from that location and/or Select **Apply to All Locations** (see screenshot below)




Selected number: 17874098321



Block for department(s)

Unblock for department(s)

Remove blocked number(s)

BLOCK:

Block selected numbers for department(s)

Assign departments to 1 blocked number(s)



Hide already blocked departments

UNBLOCK:

Unblock selected numbers for department(s)

Remove 1 blocked number(s)



Select All



Apply to all Locations



Hide already unblocked departments



Default Group

REMOVE:

Remove Blocked Number



Remove from Product Development MS Teams **gr-0001023981**



Warning: 1 Selected number(s) will no longer exist.



Warning: 1 Selected number(s) have been set by your system administrator due to detected abusive behavior.

Are you sure you want to remove 1 blocked number(s)?

☐

Apply to all Locations



Return to blocked numbers dialog

CANCEL

REMOVE