

Call Blocking

Scenario(s):

User Level: How to Block Phone Numbers in Microsoft Teams (Block Callers/no caller ID)

Group/Location: How to Block Calls for all end-users from a Group Admin Level via OSSmosis Portal

Solution:

For **User Level:** Use Microsoft Teams to Block Caller/no Caller ID guide and instructions provided in this guide

For **Group/Location:** Group Administrators can utilize [OSSmosis: Blocked Numbers](#) guide to blocking numbers for your location/group OR All Locations

User Level Call Blocking

<https://support.office.com/en-us/article/manage-your-call-settings-in-teams-456cb611-3477-496f-b31a-6ab752a7595f>

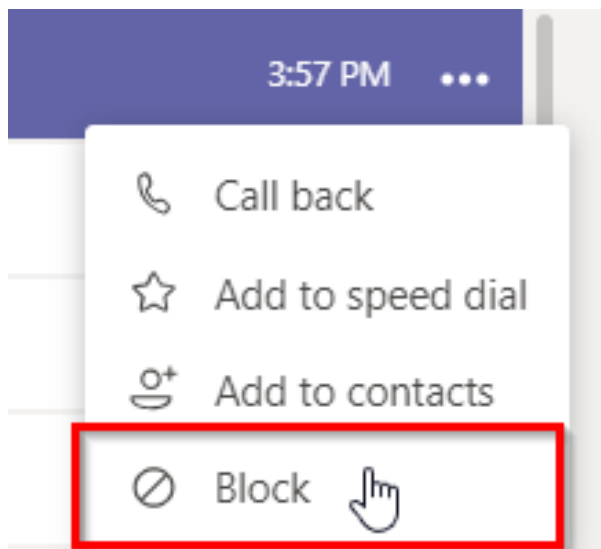
Manage blocked numbers

To view and manage the numbers you've blocked, click on your profile picture and go to **Settings > Calls**.

Select **Manage blocked numbers** under **Block calls** to see any numbers you've blocked and remove them from the list.

To block anonymous calls, select **Block calls with no caller ID**.

Block a Caller from the Calls (icon) Contacts page:



Manage (Edit) blocked contacts from User Level Settings:

Settings



 General

 Privacy

 Notifications

 Devices

 Permissions

 Calls

Do not disturb

You can still receive notifications from people who have priority access when your status is set to Do not disturb.

Manage priority access

Blocked contacts

Blocked contacts will be unable to call you or see your presence.

☒ Block calls with no caller ID

Edit blocked contacts

