

Training Resources



Evolve IP is proud to offer a variety of training options for our clients. Our team of Training Specialists hosts live webinars on a recurring scheduling which are available to all Evolve IP clients. We also have a library of on-demand e-learning courses accessible via our Client Training Center. On the Training Resources pages listed below, you can register for a webinar, enroll in an e-learning course, and access documentation. Please click on a topic to get started.

Topics			
Handsets	Applications	BroadWorks Call Center	Evolve Contact Suite (ECS)
			
Poly Phone Training	Microsoft Teams Training	Agent Training	Agent Training
Yealink Phone Training	Webex for BroadWorks Training	Supervisor Training	Supervisor Training
Cisco Phone Training	OSSmosis 5 Administrator Portal Training	Reports Training	Reports Training
	Dubber Call Recording Training	Administrator Training	Administrator Training
	UC-One Training		
	Cloud Fax Training		
	BroadWorks Web Receptionist Training		
	ODiN Cloud Portal Training (Legacy AiTech)		

Training Considerations for Managers

Resources for Managing Holiday Schedules

Do you have a training related question? Email us at training@evolveip.net

We will respond within 24 hours on normal business days.