

1. Accessing Confluence

You can access Confluence via Clearlogin at <https://evolveip.clearlogin.com>

You can click either the The Evolve IP Knowledge Base tile or the Confluence tile.



Either of these tiles will bring you to support.evolveip.net, which is called **The Evolve IP Knowledge Base**

A screenshot of the Evolve IP Knowledge Base website. The page has an orange header with the 'EVOLVE IP' logo and navigation links: Spaces, People, Terms, Calendars, Create, and a search bar. The main content area is white with the title 'EVOLVE IP KNOWLEDGE BASE' in large, bold letters. Below the title is a search bar with the placeholder text 'What can we help you find?'. The page is organized into sections: 'Work From Home Guidance' with a link to 'Important Message - Coronavirus (COVID-19)', 'UCaaS / CALL CENTER' with icons for CALL CENTER, ECS, UCaaS, and OSSmosis, 'CLOUD COMPUTING' with icons for DaaS, DRaaS, VDC, and CLOUD BACKUP, and 'CLOUD APPS' at the bottom. A left sidebar contains a 'Pages' section with 'SPACE SHORTCUTS' and a 'PAGE TREE' listing various topics like 'Important Message - Coronavirus - COVID-19', 'Evolve IP Help Center Guide', 'Work From Home Guidance', 'Training Resources', 'Downloads', 'Technical Library', 'Requests', 'Release Notes', 'Jira Service Desk Manual', 'Product Manual', 'Sales and Marketing', and 'Business Operations'.