

ECS - Configuring Clearlogin for Agent Application





In order to use the ECS Agent tile in Clearlogin, each agent must perform a one-time authentication challenge. This only needs to be performed the first time an Agent attempts to use the ECS Agent application. After that initial authentication challenge, these steps are not required even if an agent changes their password.

One-time Authentication Challenge Steps

1 - Once logged into Clearlogin, access the User Settings by selecting the gear icon.



2 - On the User Settings, select the ECS Credentials popout icon.

Display Name	Rich Cannon	
Multi-Factor Authentication	Enabled	
Broadsoft Credentials	rcannon@eip.local	
ECS Credentials	ecs\eip.richcannon	

3 - On the ECS Credentials screen, enter your ECS Agent username, password, and select Update.

ECS Credentials

Verify your ECS User ID here. This is the ID we will use for your ECS applications.

ecs\eip.richcannon

ECS Password

CLOSE UPDATE

4 - Launch the ECS Agent application.



ECS Agent