

ECS Setup: Interaction Handling Flow

Manage and create you Interaction Handling flow within each Business Process and Channel

- ECS Setup: Interaction Handling Flow: Announce and Collect Nodes
- ECS Setup: Interaction Handling Flow: Data Set and Get Nodes
- ECS Setup: Interaction Handling Flow: Flow Control Nodes
- ECS Setup: Interaction Handling Flow: Post Call Survey
- ECS Setup: Interaction Handling Flow: Voice Recorder
- ECS Setup: Interaction Handling Flow: Automatic Complete Handling

