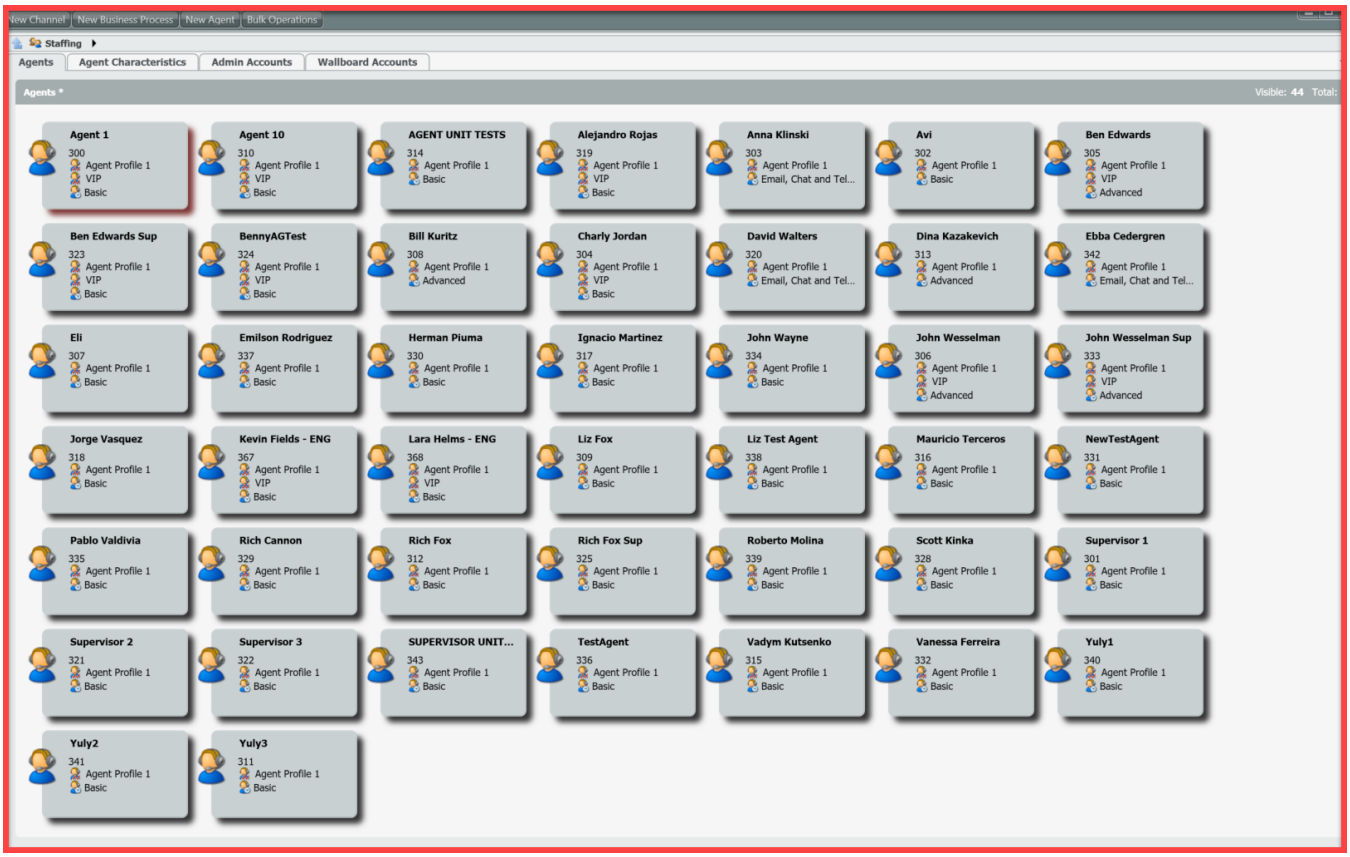
ECS Setup: Staffing

Manage your Agents within your Contact Center

- ECS Setup: Adding an ECS Agent
- ECS Setup: Staffing - Agent Management via Bulk Upload
- ECS Setup: Staffing - Agent Profiles
- ECS Setup: Staffing - Agents Tab
- ECS Setup: Staffing - Load Allowances