

911 - Kari's Law and Ray Baum's Act

KARI'S LAW

Kari's Law, which has been in effect for all systems installed or upgraded after February 16, 2020, is required for all multi line telephone systems (MLTS) and introduces two new requirements:

1. Per the law, "A user may directly initiate a call to 9-1-1 from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit '9', regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls." In other words, regardless of any requirements to dial a digit or code to make an outbound call, a user dialing 911 with or without the prefix should have the call complete to an emergency operator.
2. The system must provide the ability to send "Notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system." In other words, some notification to a designated person should be made available.

Evolve IP is fully compliant with these requirements. You may login to OSSMosis to manage your Emergency Notifications under Location Settings.

If you require assistance, please contact [Support](#).

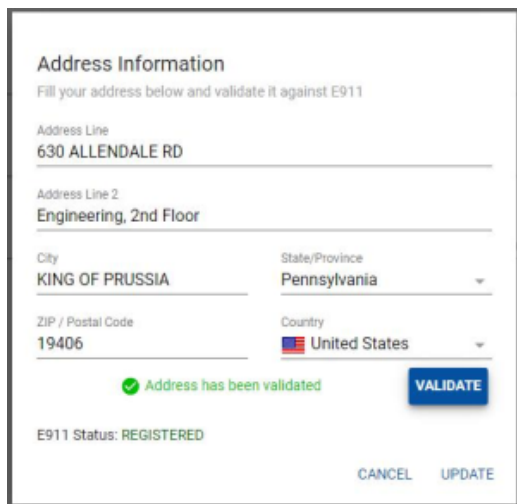
RAY BAUM'S ACT

Ray Baum's Act, which goes into effect on January 6, 2021 for "Fixed Multi-line Telephone Systems (MLTS)" and January 6, 2022 for "Non-fixed Multi-line Telephone Systems (MLTS)" requires that calls to 911 include a "Dispatchable location" is conveyed with 911 calls, regardless of the technological platform used, so that 911 call centers will receive the caller's location automatically and can dispatch responders more quickly. "Dispatchable location" is defined as "the street address of the calling party, and additional information such as room number, floor number, or similar information necessary to adequately identify the location of the calling party."

Evolve IP is fully compliant with the requirements. You may login to OSSMosis to manage your Emergency Notifications under Location Settings.

If you require assistance, please contact [Support](#).

O5 admins have the ability to not only update the end user address, but also add a second line of address to further pinpoint the end users location.



The screenshot shows a web form titled "Address Information" with the instruction "Fill your address below and validate it against E911". The form contains the following fields and values:

- Address Line: 630 ALLENDALE RD
- Address Line 2: Engineering, 2nd Floor
- City: KING OF PRUSSIA
- State/Province: Pennsylvania (dropdown menu)
- ZIP / Postal Code: 19406
- Country: United States (dropdown menu with US flag)

Below the fields, a green checkmark icon is followed by the text "Address has been validated". To the right of this text is a blue button labeled "VALIDATE". At the bottom left, it says "E911 Status: REGISTERED". At the bottom right, there are two links: "CANCEL" and "UPDATE".

Correct validated address

The screenshot shows a web form titled "Address Information" with the instruction "Fill your address below and validate it against E911". The form contains the following fields and values:

- Address Line: 63000000000000000000 ALLENDALE RD
- Address Line 2: Engineering, 2nd Floor
- City: KING OF PRUSSIA
- State/Province: Pennsylvania
- ZIP / Postal Code: 19406
- Country: United States

Below the fields, there is a red error message: "Address could not be validated". To the right of the message is a blue "VALIDATE" button. At the bottom left, the "E911 Status" is shown as "REGISTERED". At the bottom right, there are "CANCEL" and "UPDATE" buttons.

Incorrect address- will not allow user to UPDATE location information

There is also a built-in address validation feature that requires the address to be valid (based on US postal services database) before allowing the admin to update the location.

Dynamic Location Routing (DLR) for 911

Often times, customers are using terms incorrectly when talking about 911 compliance with Kari's Law and Ray Baum's Act, e-911 and Dynamic 911. So, it's important to understand Dynamic Location Routing (DLR) for 911. This is a complex solution designed for Microsoft Teams Direct Routing, which **Evolv e IP does NOT support at this time. This is also NOT needed to be compliant with Kari's Law and Ray Baum's Act.** When supported, it can provide more specific location info when a user dials 911 from a Microsoft Teams endpoint. To read more about this topic, please reference this [Microsoft Page for Emergency Services Calling](#).

Resources (Bandwidth)

[e911 Laws Regulations: What You Need to Know](#)

[Kari's Law Compliance: What that means for your business](#)