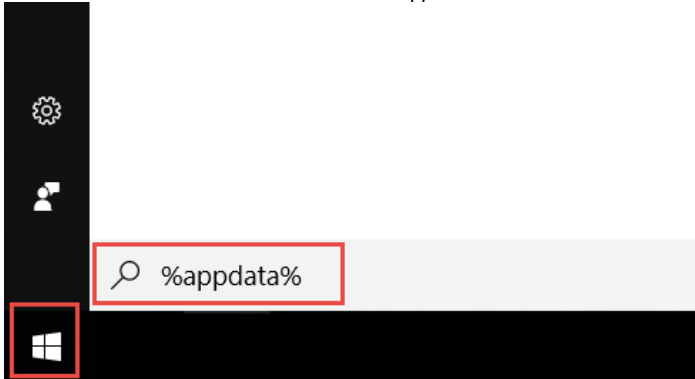# ECS - How to Re-Install an ECS application
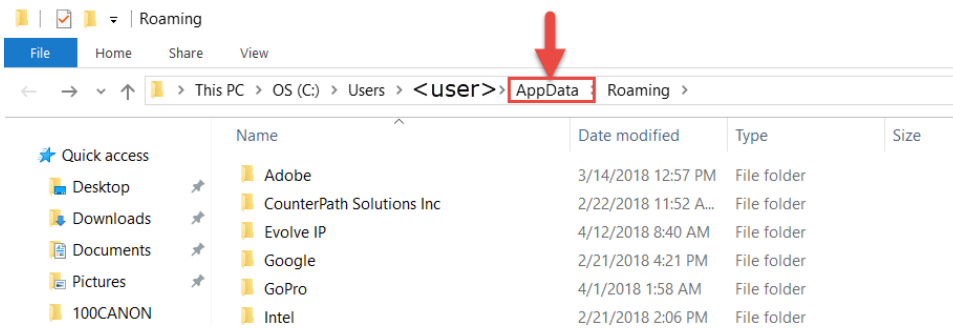
Step-by-step guide

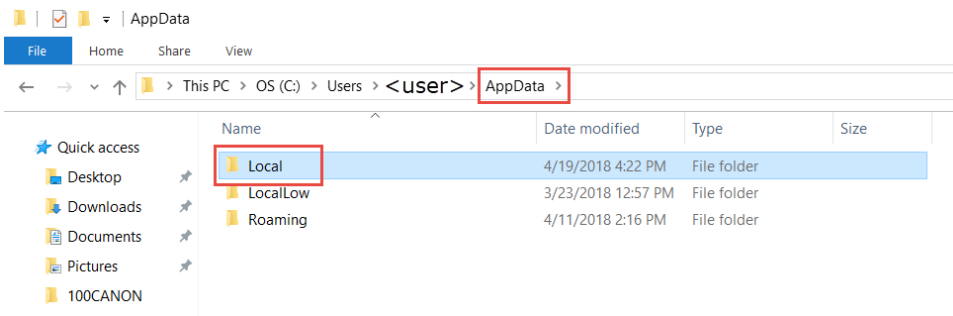Note: You must have windows administrative privileges on the machine.

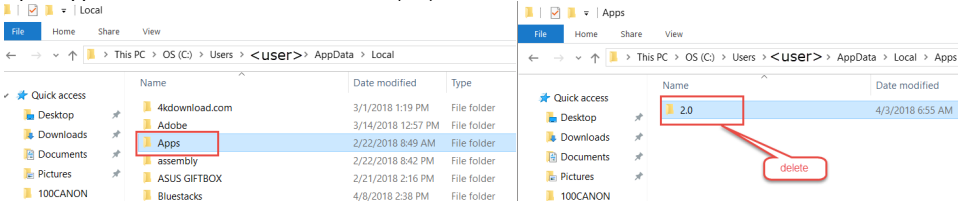1. Click on Start/Window Icon and search for *%appdata%* and hit enter

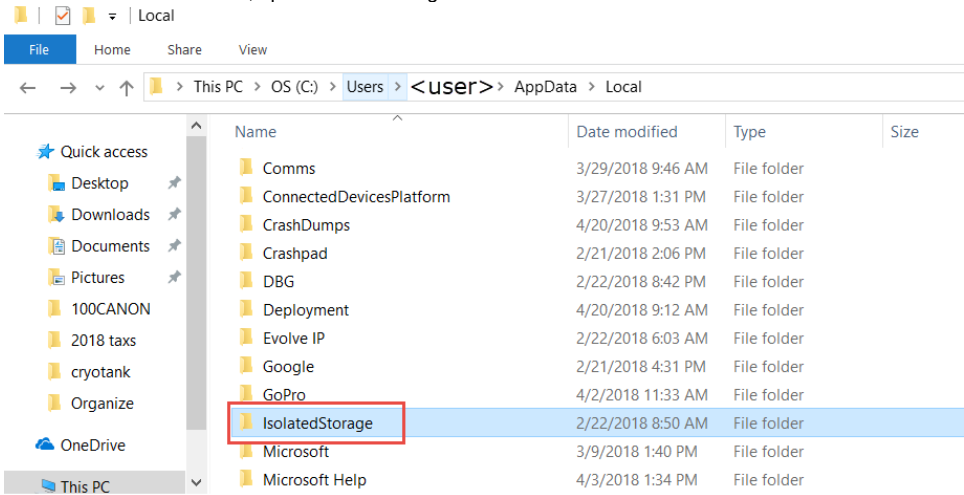2. Once in the folder, make sure to click on *AppData*

3. Open *Local* folder

4. Open *Apps* folder and delete inner contents *(2.0)*

5. Go back to the *Local* folder, open *IsolatedStorage* and delete the inner contents.

6. Once both Folder's contents have been deleted, go back to the portal and attempt to log in, this will cause for a fresh re-install.

Related articles

Error rendering macro 'contentbylabel'

parameters should not be empty