

Worry Free - Mac OS Agent Deployments

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Overview

The **Trend Micro Worry Free** agent is supported on Mac OS. This article contains some general information to help you install the agent on Mac OS.



TIP

For detailed information on the latest version of the Worry Free Business Security Services agent, check the [Trend Micro's Worry Free Online Help](#), expand the row for the latest version, and click the link for **Security Agent Help**. For full details on the installation requirements, browse to **About > System Requirements**.

Requirements

The following requirements must be met before installing the agent:

- The endpoint has network connectivity to the Trend Micro Worry Free SaaS environment via the Internet.
- The agent installation package is downloaded using the Safari browser (10.0, 11.0, 12.0). Chrome is not supported.
- The user account used to install the agent has the permissions to install the agent.
- Apple M1/M2 hardware is supported, but the Rosetta application must be installed before installing the agent.
- The remote computer is running a supported Mac operating system:
 - macOS Ventura v13
 - macOS Monterey v12.0
 - macOS Big Sur v11.0
 - macOS Catalina v10.15
 - macOS Mojave v10.14 (support ends Nov-2023)

Installation Steps

For step-by-step instructions, check the [Trend Micro Worry Free Agent Installation](#) page. The page contains instructions for installing the agent on all supported operating systems.

Browser Extension for macOS

Trend Micro Worry-Free Business Security Services (WFBS-SVC) has a limitation supporting Web Threat Protection on the MAC Security Agent for sites using the HTTPS protocol. This limitation can be removed by enabling the Trend Micro Toolbar. The toolbar will allow the MAC Security Agent to send Web Reputation queries for URLs using the HTTPS protocol on supported web browsers (Safari, Chrome, Firefox) providing Web Threat Protection when viewing such sites.

Users would need to click **Enable Extension** to install a browser add-on in Safari, Firefox, or Google Chrome to allow scanning of HTTPS websites should Web Reputation Services be enabled.

More information can be found in the Trend Micro article: [Information about the HTTPS Web Threat Protection Support for MAC](#)